

# 28 Years of Ramblin' & Still Pushin'



# CORNER

Jane and I are thoroughly enjoying our winter quarters in Arizona. I know that most of you are probably in Florida, so I will try not to brag about buckets and buckets of sunshine with afternoon temperatures reaching the high 70s or low 80s almost every day. Yes, it cools off at night here in the desert, but I have not had to

drag in my water hose a single time this year. We are also anxiously awaiting the arrival of our two oldest grandchildren from Seattle, who will be attending Camp Grandma and Grandpa during their late winter break. We have a full schedule of activities planned, and are anxious to introduce them to the beauty of the Sonoran Desert. Coming from the Pacific Northwest during this time of year, we will probably have to explain the bright yellow disc in the sky.

Before we know it, we will all be headed for northern Indiana and the 2018 Maintenance Session. I want to shout out a special "Thank-you" to the other officers, Board of Directors, and standing committee chairs. Everyone has worked so hard this year to create a cooperative atmosphere. At the mid-year meeting, almost every resolution passed unanimously because we all worked to reach a consensus position before voting. The MS Committee under Ray Blush's capable leadership has also done, and is continuing to do, a heroic job to prepare the best MS in our history.

I would like to single out two of our officers who have worked particularly hard behind the scenes. Our treasurer Dick Hohorst has simplified our financial tracking to help us get a much clearer picture of the budgeting process for the Maintenance Session. Dick suggested moving our financial audit

to the mid-year meeting, when the monetary division between Maintenance Sessions is much easier to see. I would also like to recognize our Secretary Glenna Alexander. Her minutes from the mid-year meeting were so comprehensive that there were hardly any comments or corrections. In addition, Glenna has stepped forward to fill the membership chair. Besides taking your applications at the MS, she will be mailing MS promotion packets to all owners of new REV diesel coaches. Dick and Glenna are both a real pleasure to work with; I am so pleased to have them working on your behalf.

I would be remiss not to mention two very special ladies who have stepped up to manage the club database on short notice. Jane Grossman, my roommate of almost 48 years, took over that role in the fall on an interim basis, and has now handed the reins over to Carol Smalley. The management of the database involves long hours of entering your dues renewals, new memberships, and MS registrations. By the time you arrive at the Fairgrounds, you will have received an acknowledgement of your registration, build sheets for First-time participants, and been entered into full website access. When you drive into the MS, you will also receive name tags, locator cards and a parking space – all produced from the database.

Another Board member deserving recognition at this time is Paul Miller. Paul chaired our committee on By-laws and Standing Rules. The By-laws are ultimately voted on by the club's membership and establish the governance of the Ramblin' Pushers. The Standing Rules are approved by the Board as additional guidance. Whereas the By-laws dictate rules to all succeeding Boards and members, the Standing Rules only obligate succeeding Boards if they so choose. Please see Paul Miller's article

(Cont. on p. 2)

#### **RAMBLIN' PUSHERS NEWSLETTER**

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413 Walnut Street # 5294 Green Cove Springs, FL 32043-3443

Editor & Publisher - Roger Smalley ramblinpushersnewsed@gmail.com

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#### Mission

To provide information to our members and associates to help them safely and properly operate and maintain their REV diesel motor homes and enhance their ownership experiences.

#### Purpose

The purpose of this Ramblin' Pushers Newsletter is to inform members of recalls; new products; information about REV, the manufacturer of our motor homes; information concerning the next Maintenance Session; and methods other members have used to diagnose problems and maintain their motor homes.

This Newsletter does not claim to present the best way to make repairs, but shares methods and approaches other members have found to work for them. Members are encouraged to use various sources of information such as owners manuals, brand specific technical assistance, REV Repair Centers, and other supplier information along with web/phone support to diagnose and correct problems experienced in their motor homes.

(Cont. from p. 1)

elsewhere in this newsletter regarding the procedures for adopting the changes that Paul's committee proposes.

We want to thank all of you who participated in the Membership Survey. Roger Smalley wrote the survey (approved by your Board) to gauge your opinions on several issues. You may not be aware that in his professional life, Roger was a Professor in the field of Marketing. His background has helped the club many times in recent years, and we thank him for the use of his expertise. While some of the survey questions appeared redundant and repetitious, Roger used those questions and answers to verify the accuracy of the results. In turn, Paul Miller's By-laws committee used the results to guide the direction of their thinking. It is the sincere desire of all of us to lead the club for the benefit of our members.

I made it a point to read all of the comments that you wrote in answering the survey. It is obvious to

me that there are a few misunderstandings as to what and who we are as an RV club. I will attempt to address those issues elsewhere in this newsletter in an article titled, "Mission and Vision of the Ramblin' Pushers."

If you have not yet registered for the 2018 Maintenance Session, you should do so quickly. Full hook-up sites are filling in rapidly. Thank-you to all of you who have been giving out the invitation packets. If you have not yet paid your membership dues, please send in your dues today so that you will remain an active member in the Ramblin' Pushers.

Above all else, as you head towards Indiana, SAFE TRAVELS. See you in Goshen...

*Jim Grossman* Ramblin' Pushers President

#### **Cover Photo**

The title block photo for this issue is Matt and Judi Libby's 2011 Holiday Rambler Ambassador. The photo was taken in June 2017 during the HRRVC Eastern International Rally at Amana, lowa.

## **CONTACT US**

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#### **Ramblin' Pushers Officers and Directors**

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#### **Officers and Directors**

From Left: Paul Miller, Director; Paul Pronze, Director; Dick Hohorst, Treasurer; Glenna Alexander, Secretary; Ray Blush, Vice President; Matt Libby, Director; Jim Grossman, President; Hugh Skidmore, Director; John Jones, Immediate Past President

#### **Standing Committees**

**Auditor** By-Laws and Standing Rules Review

Chaplain

Bldg A Fac. Mgmt/Vendor Liaison

E-Forum Co-Moderators

Database Manager Membership Team

MS Coordinator

Newsletter Editor & Publisher Nominations Committee Chairperson

Manufacturer Relations Safety Information Coordinator

Volunteer Coordinator Web Coordinator

WebMaster

Glenna Alexander Paul Miller Larry Hawkins Carrie Mitchell

Dan Mitchell Larry Laursen Bob Wolnewitz

Ed Shaw Carol Smalley

Carol Smalley Glenna Alexander

Ray Blush Roger Smalley Carol Smalley Jim Grossman

Vacant Jane Grossman

Carol Smalley Maria Donnelly

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#### 2018 Ramblin' Pushers Annual Dues

During 2018 Mid-Year Meeting, the Board approved an increase in annual dues to \$20 and eliminated the \$5 initiation fee. These changes will be in effect for 2019 and beyond. Dues of \$20 may be paid for the 2019 year and/or future years at any time. If you would like to pay dues in advance, please make your check payable to Ramblin' Pushers. Include your HRRVC number on the check.

If you have already paid dues in advance for 2019 and any year beyond, that increase will take effect after your paid-through date.

Please mail your check to:

Ramblin' Pushers Ch. 419 413 Walnut Street #5294 Green Cove Springs, FL 32043-3443

#### Cover Photos Needed

We are running short of title block photos. Now that the winter travel season is upon us, please take some uncluttered photos of your coach and crew in camp and send them to ramblinpushersnewsed@gmail.com.

All REV brands are welcome in the title block. Please identify the coach make, model, and year, the owners' names, and the location and date of the photo.

#### IN THIS ISSUE

Starting now with Vol.

28, No. 1, the

Newsletter will be

published every 4

months in March, July,

and November

This issue of the Newsletter provides information that is essential for the participants in the 2018 Ramblin' Pushers Maintenance Session. All of the MS Committee Coordinators have presented reports on their preparation for the event, and all appears to be on track.

The annual Business Meeting of the Ramblin' Pushers will take place on Monday evening, May 7, at 7:00 PM. That meeting will include the approval of changes to the Ramblin' Pushers Bylaws. The changes were driven by HRRVC's actions taken to open its membership to REV brands of recreational vehicles. As a result, HRRVC members who own any REV diesel coach

model will be eligible to vote and hold office in the Ramblin' Pushers. There will be a separate meeting prior to the Business Meeting to discuss the specific changes.

At the Business Meeting we will also elect four officers (President, Vice President, Secretary, and Treasurer) for one-year terms and two Directors for two-year terms. Information concerning eligibility for the various Board positions may be found on p. 17. Presentations

of the Nominations Committee's recommendations may be found on p. 18 and 19

At the Mid-Year meeting in Bushnell, Florida the publication schedule and costs associated with the Newsletter were discussed. A

suggestion was made to reduce the Newsletter publication frequency from quarterly, to a four-month interval. Doing so moves the date of the issue following the MS from June (only about two weeks following the event) to July. This will relieve much of the pressure from all contributors and make that important issue even more informative. The final issue of the year will have a November publication date. This moves the work of all of the contributors

(and the editor) before the hustle and bustle of the holiday period that begins with Thanksgiving. The Newsletter's publication year will remain 1 March.

All of the people who contribute their efforts to the production of the content on which this Newsletter depends hope that you will find this Pre-MS issue to be useful, informative, and interesting.

See you at the MS in May!

# **New Policy for Newsletter Distribution**

As reported in the previous issue, the cost of printing and mailing copies of the Newsletter to individual members has become prohibitive. Therefore, if you have an email address you will be notified by email when the current issue of the Newsletter is available for download from the Ramblin' Pushers website.

The online Newsletter offers interactive content like live links to email addresses and websites in articles and all of the photos are presented in color. It is truly a better viewing experience.

The board understands that there may be members who specifically need or desire to continue to receive the print edition. Those persons should contact the Database Manager, Carol Smalley by email at carolgriffinsmalley@yahoo.com or by telephone at 618-537-9999 to continue receiving the print edition.

#### FROM THE MS COORDINATOR

#### We're Getting Ready For The MS And Hope You Are Too!

As we continue to "thaw" from some miserable winter weather across our country, we want you to know that many of your Ramblin' Pushers volunteers have been hard at work to make your 2018 Maintenance Session a success for you and for us.

With continuing safety and enjoyment of our motor home experiences foremost in our minds, our

mid-year planning session held in January yielded many wonderful concepts for your education and pleasure!

Certainly the more than 100 seminars will give us the opportunities in whatever areas we desire to learn more. The RV Lifestyle and Crafts program is expanding wonderfully and will have a lot to offer. All Lifestyle and Crafts classes will all be held in the Home and Family Arts Building.

And while I am on that subject, please note that our office has been moved because the Elkhart County Fairgrounds Board of Directors has decided to no longer rent the History Room. That was the room we have used for the office for many years. You will find our great office volunteers ready to assist you in anyway they can from their new location in the Agriculture Hall. We'll have signs to help you find your way.

For any service work you plan to have done while at the MS, we suggest you schedule it as soon as you can upon arrival. In some cases, you may already know which service provider you need. Should you so choose, you can certainly schedule it prior to your arrival simply with a phone call to that provider. The service technicians will be located at Building A, along with the RV dealers and dozens of vendors with more goodies than you can imagine!

Those long lines at morning hospitality have been addressed and we will do everything to help you avoid the lengthy waits by directing you to the

#### MS Parts and Repair Notification of REV Change

We have received word from the REV Recreation Group that their parts trailer will not be available at this year's MS, nor will their technicians. Many other repair technicians will be on site as usual, and their services will be available as they have been in the past.

If you know of a specific part you need, and it is only available from REV Recreation Group, we suggest you order it as soon as possible. We all are looking forward to seeing each other at the MS in just a few weeks!

various serving tables depending on what you would like to eat.

The program schedule will be ready for you upon your arrival. We suggest you review it and make tentative decisions as to how you would like to spend your days learning. In addition of course, we want you to have fun so the various socials will also be shown on the schedule.

Our published Maintenance Session dates are Thursday,

May 3, 2018 through Wednesday, May 9, 2018.

Please do not arrive at the Fairgrounds before Wednesday, May 2, 2018 unless you are a volunteer on the set-up team and have been specifically asked by your team leader to arrive on a certain date. May 2 is Early Parking day and May 3 is designated as Arrival Day. Your camping fee for Thursday is included in your registration. Our opening session is Friday morning, May 4.

It's important that you plan your arrival accordingly because should you arrive earlier, there is always that chance that you will be escorted to a vacant campsite and then have to relocate on May 2. And remember, if you are traveling with friends and would like to camp together, you must have registered together and arrive together.

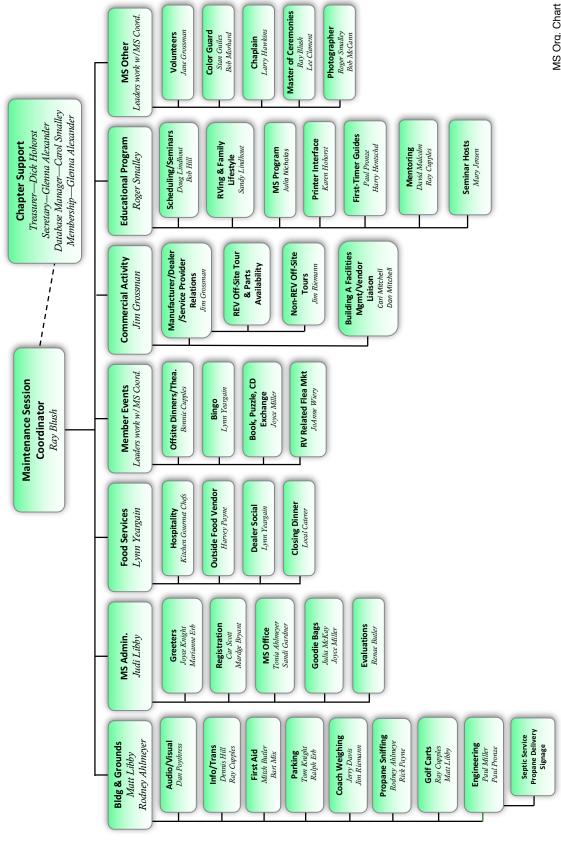
So, the two hundred or so volunteers continue to modify plans to make your visit educational and enjoyable. And please remember, none of the volunteers receive a penny for any of the hard work, personal expense, and considerable time they devote to making the MS such a wonderful annual event!

And this year, folks, marks our 27th birthday! See you in Goshen in May and have safe travels.

Ray Blush

2018 MS Coordinator Vice-President, Ramblin' Pushers

# 2018 MS Organization



#### **BUILDINGS & GROUNDS**

Hi everyone. It's almost here, the 2018 Maintenance Session. Before you come, make sure to check the oil, water and especially all tires for air pressure and condition before you roll up or down to Indiana. We want you all to arrive with no problems.

Please don't arrive early if you are not on the Set-Up Team. The Coordinator you volunteered to work with will let you know when to arrive at the fairgrounds in Goshen. Otherwise plan to arrive on Arrival Day, May 3, or Early Parking Day, May 2.

We still need some more Volunteers in the following areas. You can email the leaders and let them know you want to volunteer to help:

Parking - Tom Knight, at Knight-Dream@juno.com.

Info-Trans – Dennis Hill, at dhill@mich.com.

Propane Sniffing – Rodney Ahlmeyer, at toniaahlmeyer@yahoo.com.

This is a great way to meet people and make the load easier on everybody. You can also contact me at *applejack1022@yahoo.com* and I'll get the information to the Coordinator. You should also inform Jane Grossman

*jane.grossman@sbcglobal.net*, the Volunteer Coordinator for the MS.

We had a good Mid-Winter planning meeting. First, I want to thank all the Coordinators and Assistants that attended. We got a lot accomplished with some changes. When you arrive at the MS follow the direction of the flaggers to enter the fairgrounds. You will be directed to the Arrival Area. If you want to get your coach weighed, you will be led there by the Parking Crew. If not you will be led to your assigned site.

If you have not signed up for the 2018 Maintenance Session, DO SO TODAY. We still have Full Hook-Up sites available. Also, think about volunteering.

Read the newsletter throughout; there's a lot of useful information in it. PARKING HOURS are 9AM to 4PM. I'm looking forward to seeing everyone at the 2018 Maintenance Session.

Matt Libby

2018 Building & Grounds Coordinator

# **Keeping Our Records**

Please help us keep our records up to date. If you have any changes, especially mailing address, email address or phone number, send those in so our database remains current to serve you well.

Carol Smalley
Database Manager
carolgriffinsmalley@yahoo.com

# ARRIVING AT THE ELKHART COUNTY 4H FAIRGROUNDS

When you arrive at the MS watch for the flaggers and follow their directions to enter the Fairgrounds from CR 34 as shown in the map below.

Flaggers will give you specific directions based on your desire to be weighed or to go directly to your assigned parking area. In either case you will have to pull forward and disconnect your tow vehicle and wait in line until you are met by a Greeter. Once the Greeters gather your information you

will be turned over to the Parking Team who will either lead you to the appropriate assigned parking area or take you to the weighing area and then on to your parking site.

**7om Knight**Parking Coordinator



#### **ADMINISTRATIVE ACTIVITIES**

The MS Office has

been moved to the

Ag. Building, at the

corner of Dahlia

and Oak Streets.

Spring will soon be upon us and I hope that it will be a good one for everybody. We have just finished the Mid-Winter Meeting for the 2018 Maintenance Session and there have been a number of changes.

The MS Office will now be located in the Ag Hall. The reason for moving the office was the decision by the Fairgrounds Board of Directors to no longer rent the History Room, used by us for years as the

MS Office. The Ag Hall location provides additional parking space for those visiting the office to conduct business and remains close to the ECCC building. The Ag Hall is located just east of ECCC at the corner of Dahlia and Oak streets. There is parking for several vehicles in front of the building or in the area just across Dahlia Street. It is only a short walk from the kitchen end of

ECCC. Please make sure you look at our maps of the fairgrounds and make sure you're clear on where it is located. After careful consideration and discussion this decision was made to provide greater safety for everyone and easier access to the office.

Since the Mid-Winter Meeting is in Florida, I want to thank all my team leaders and assistants who attended this meeting. We all know how hard it is to attend meetings/events that are far away. We all appreciate immensely your volunteerism.

There is still time to volunteer for a few areas that need HELP. They are the MS Office and Greeters. All you need to do is when you send in your registration form mark that area on the form. But, if you already sent it in, just send an email to Jane Grossman jane.grossman@sbcglobal.net or Tonia Ahlmeyer, toniaahlmeyer@yahoo.com for MS Office and Joyce Knight, Knight.Dream@juno.com for the

Greeters. If you haven't decided yet, you can see them when you arrive at the fairgrounds in Goshen.

The duties of each area are laid out for you and your time volunteering is broken up into shifts. You don't have to work all day; you decide when you can help out. The leaders of both areas will tell you what is needed. The MS Office will be open from

> May 3 to May 9. The Greeters work only for a few days before the MS I'm sure the weather will be NICE, of volunteering in all areas are, of meet; your satisfaction from the knowledge that you helped make the MS a success; and you could be out in the warm sunshine and fresh air.

Opening Day on Friday, May 4. Plus, SUNNY, AND WARM. The benefits course, all the great people you get to

The 2018 MS is rapidly approaching and we are all hard at work. But, we want to emphasize to you, that you all arrive on your designated date of arrival, whether it be as a member of the Set-Up Team or coming in on the Early Parking Day or Arrival Day. We want to see you all at the appropriate time since we are getting everything ready for your arrival. I hope to see you all the first week of May in Goshen, Indiana and that you are ready to have a great educational experience, plus lots of fun too!

See you all soon.

Judi Libby 2018 Administrative Activities Chair applejack1022@yahoo.com

#### **EDUCATIONAL PROGRAM**

The Home and Family

Arts building at the

corner of Maple and

Marigold streets will be

the home of the RV

Lifestyle and Crafts

program at the 2018 MS.

The Educational Program team is hard at work planning the presentation of the seminars that we need to fulfill our organizational mission: to provide information to our members and associates to help them safely and properly operate and maintain their REV diesel motor homes and enhance their ownership experiences.

To this end we address the major systems of the motor home, proper maintenance procedures and intervals, provide an array of technical experts who can advise and suggest courses of action for owners, and share coach-related experiences with

other coach owners in informal discussions. Doug Lindhout and Bob Hill are actively engaged in the vital task of fitting the array of seminar presentations, other MS events, non-technical sessions and craft activities into the available space and time.

We also recognize that not all MS attendees are technically oriented and may not find discussions of motor home infrastructure issues particularly compelling. We have traditionally

offered an assortment of non-technical seminars and classes that deal with RV Lifestyle topics such as the use of coach household equipment like the convection microwave oven, induction cooktops, and interior decorating and maintenance topics, classes on crafts that may be pursued in our motor homes, and activities of a social or recreational nature.

This year we have significantly expanded and improved our offerings in this area. We have devoted the Home and Family Arts building for this purpose. Space will be available for classes and seminars to be presented and a general purpose area called the "Fun Room" where people engaged in creative activities may pursue their interests and interact with others who share them. This well-lighted space with large work tables will be available at any time the building is open.

Sandy Lindhout has taken the lead in this area and has scheduled a program of instruction to provide at least two seminars or classes each day of the MS. You may read Sandy's full description of the program on p. 12.

The Educational Program will begin with the First-Timers Reception in Building A at 5:00 PM on Arrival Day, May 3. First-Timers and their Guides will gather to enjoy refreshments courtesy of Cummins Sales and Service in Fort Wayne, IN.

Ramblin' Pushers President Jim Grossman, and Vice President and MS Coordinator Ray Blush will welcome all First-Timers to the event. Jim will introduce other members of Ramblin' Pushers

Board. First-Timers are encouraged to meet the board members and other First-Timers. This is a good time to request a technical mentor if you have questions pertaining to your motorhome, and get better acquainted with your Guide.

We intend for everyone to leave the MS with more knowledge of their motorhomes than they had when they arrived. Take advantage of all of the learning

opportunities available to you during this week and have fun while you're doing it.

Our goal is to offer something for everyone who arrives at the MS. We hope that you will find exactly what best appeals to you at the 2018 MS. We want you to tell your friends who own REV diesel coaches about the MS, bring them with you when you come back next year, and join our corps of dedicated volunteers.

Travel safely as you make your way to Goshen and home again. See you there!

Roger Smalley

**Educational Program Coordinator** 

## RV LIFESTYLE, FAMILY ACTIVITIES & CRAFTS

MS Crafters will have a

space of their own to

spread out work, share

ideas, and help each other.

# There's something new in the works... The Fun Room.

First of all, let me reveal its location. *The Fun Room* will be located in the Home and Family Arts Building on Maple Lane, which is also where *all* of the Arts and Crafts classes and *most* of the Lifestyle sessions will be held this year. That's the **WHERE** 

of it. I can also tell you **WHO** the Fun Room is for—it's for everyone—all Maintenance Session registrants!

**WHAT** will we be we doing in this *Fun Room*? Making our own fun... sewing (finishing up projects from home or from a class we have just taken),

knitting, crocheting; sharing creative ideas. Playing cards or Chess (bring your own set), playing games or doing jigsaw puzzles (bring your own), chatting, and meeting new friends.

Space will be available for you to set up a sewing machine on one of our 8-foot tables equipped with the power to plug it in. At least one ironing board will be provided. (You are welcome to bring your

own portable ironing board and iron as well.) Please bring your own Surge Protector and if possible an extension cord with your name on it. *Mary Anne Verstrate* has volunteered to bring a couple self-guided sewing instructions for people to use independently to create some small projects on their own in the *Fun Room*.

Round tables will be set up for cards, games and puzzles. There could even be an impromptu music jam! (Bring your instruments if you wish to participate.) WHEN, you ask? Current plans are for the Fun Room to be open from right after the Opening Ceremony on Friday (or Morning Hospitality

other days) and will close at 5:00 PM when all the scheduled sessions are over. We may ask you to sign up to be a host or hostess for the open hours of the room. Contact Sandy Lindhout at registration time to volunteer for these duties (duties include watching the fun happen, answering questions, and assisting participants in having their fun). **WHY** would we have a fun room? *Because Girls (and Boys) Just Want to Have Fun!* 

#### Here's the lineup of Arts and Crafts Classes

Arm Rest Pocket Purse (new)
Zippered Triangle Coin Purse (new)
Fruit Pie Hot Pad (new)
Beading class (bracelet)
Braided Edge Fleece Blanket (new)
Pie Trivet Mat (new)
Chenille Camper Hot Pad (new)
Painting with Acrylics
Basic Stamping with Ink (new)
Card Making with Dies and Stamps (new)
Sewing Hexi's (new)
Origami 101 for Beginners (new)
Women's Health

#### Here's the lineup of Lifestyle Classes

Tips and Tricks for Women, by Women.
Co-Pilots' Coach Walk-Around What is It?
Where is It? How do I Use It?
Writing Your Own Life Story
Mary Kay: Fighting the Signs of Aging
Beginning Microwave/Convection Cooking
Advanced Microwave/Convection Cooking
Planning Your Next RV Adventure

We still have two more crafts classes in the works but have not yet had confirmations. Some of the above sessions will be given twice. All the Arts and Crafts classes will be held in the **Home and Family Arts** building. That makes it easy! We're excited about having a central location for all the Arts and Crafts classes and most of the Lifestyle sessions. We'll see you in Goshen May 3-9, 2018.

Sandy Lindhout

RV Lifestyle & Crafts

Program Coordinator

beeswax62@outlook.com

(616) 318-3733

#### FIRST-TIMER GUIDES

The First-Timer Guide is

often the first contact a

new registrant has with the

Ramblin' Pushers.

The start of the 2018 Maintenance Session is now in sight, and this is the final newsletter prior to the event. All of our Guides should have had contact with their assigned First-Timers by now and some have met each other in person during their Winter

travels. If First-Timers or Guides have questions, or if any First-Timers have not been contacted by their Guide, please email me. I'll be happy to help in any way I can. Also, as a reminder, the Ramblin' Pushers web site (ramblinpushers.org) has information that you can use to become more familiar with our organization.

As of this writing, 67 first timers have registered and we still have weeks to go. We still need several additional experienced attendees to join us so we can ensure that all First-Timers have a Guide and the Guides are not overloaded.

The MS is a better session when you are part of it. This event is presented entirely by volunteers. It is done to help educate the owners of the REV diesel pusher family.

If you were a First-Timer last year, we would welcome you as a Guide. You can use your recent experience as a First-Timer to make the MS better for someone else. The Guide is the person who can make a First-Timer's MS a useful and enjoyable

time that makes them want to come back. As a Guide you can make that difference. So if you are not already a Guide, please volunteer and join us now.

To Volunteer as a Guide please contact either me or Jane Grossman, our Volunteer Coordinator. Jane can be reached at

jane.grossman@sbcglobal.net We'll be happy to see everyone when we get to Goshen in just a few weeks.

Paul Prouze

First-Timer Guides Coordinator pcpronze@yahoo.com

# BACK BY POPULAR DEMAND

Once again, the ever-popular Amish dinner and theater will be a Sunday option. Amish Acres is a state-of-the art theater in a preserved round barn. This year's 2:00 program is The Rat Pack, featuring the music of Frank Sinatra, Dean Martin and Sammy Davis, Jr. The Red Barn Restaurant offers an "All You Can Eat" family style dinner in a reserved private room either before (noon) or after (4:00) the show. Cost is \$24 per person for the show and \$20 per person for the dinner.

In addition, this year we've added a Saturday evening Amish dinner at The Carriage House. The home-cooked meal includes chicken, beef, salad,

potatoes, gravy, noodles, green beans, ice cream, pie, and beverage. Cost is \$18 per person. A caravan of cars will leave the ECCC parking lot at 4:30.

Tickets are limited and reservations MUST be made in advance. Watch your email for forms to mail to Bonnie Cupples. She will be traveling to the MS in late April, so forward your form and check quickly. **Bonnie must receive them by April 13**. We have a limited number of tickets, so get your reservation in early!

#### **SEMINAR HOSTS**

#### WHAT IS A SEMINAR HOST?

Simply put, a seminar host "hosts" the seminar.

#### A host:

- meets the presenter a few minutes before the seminar begins,
- reminds the audience to silence cell phones,
- informs the audience when questions will be taken by the speaker,
- introduces the presenter,
- distributes and collects evaluation forms,
- thanks the speaker, and
- reminds the audience to turn their phones on again.

A brief orientation meeting for seminar hosts is being planned for the afternoon of Thursday, May 3 (Arrival Day). At that time hosts will be able to choose the seminars they are interested in attending and hosting along with learning the ins & outs of being a seminar host. If you are unable to attend the meeting the information and schedule for hosting will be readily available for you in the office.

Is this a chance for you to hear informative and entertaining presenters while helping to make the MS the renowned event that it is? Yes, it is! Don't miss the opportunity to be a part of the Seminar Host Team! Email Mary Jensen for your chance to host a seminar. kazoomary@gmail.com

Mary Jensen
Seminar Host Coordinator

## HOSPITALITY

The MS at the Elkhart County 4H Grounds in Goshen, Indiana is just around the corner. I am so looking forward to seeing everyone!

Attention my fabulous talented volunteers and my Kitchen Gourmet Chefs: We'll have a ball—again!

We always try to start everyone's day off right with an awesome **Morning Hospitality**! Serving up coffee and our "goodies." It is the best way to meet new people and renew old friendships.

If, by chance, you are not a morning person but, want to be involved, we have our "Prep Crew" each evening. These are the people who get everything organized for the next morning. Another super time is our **Ice Cream Social** and we always try to make it special!! You will enjoy volunteering for this event too!

Another opportunity is the **Dealer's Social.** It is always a great time to see all the NEW rigs, the vendors and their wares.

The last night we have the big Closing Dinner & we'll need a set-up crew and a wrap-up crew.

I so look forward to seeing & working with all of you – We have so much fun!! Look for my Sign-up Sheets when you arrive in the MS Office during Arrival Day and Registration.

Please feel free to call me if you have any questions.

We look forward to all you new folks joining our Hospitality Volunteers group! In the meantime, Be careful & safe on those highways that we all love so much!

Lynn Yeargain
Hospitality Coordinator

# FROM THE VOLUNTEER COORDINATOR

The MS is presented entirely

by a team of Volunteers who

give generously of their time

and talent to make every MS

something in which we can all

take pride.

Won't you please lend a hand

by volunteering for one of the

many opportunities available?

Contact Jane Grossman today.

As I hope you all know by now, the entire Maintenance Session is run by volunteers. From the president on down, everyone pays full fare and gets no compensation for anything. The board and committee chairs just paid their own way to an RV

park in Florida for the midyear board/MS planning meeting. After the meeting, one of those present for the first time said to me "I never realized how many details need attention, and how much coordination, effort, time, and work, goes on behind the scenes to make the MS happen. It boggles my mind just thinking about it all!"

Not only are there a lot of details that the team leads and assistants have to deal with and coordinate, there is a lot of work that has to

be done to make the MS function smoothly. No one can do it all by him/herself. If every MS participant could help in just one area, no one would have to work too hard or give up anything they want to attend.

Please volunteer for something. It is a great way to meet people, have fun, and become involved. The club is always looking for those who would like to

rise through the ranks into positions of leadership and responsibility.

At this time the areas needing the most help for the 2018 Maintenance session are Audio Visual, First-

Timer Guides, and Seminar Hosts. For Audio Visual, you should have some knowledge of the A/V equipment used for presentations, how to set it up and, if possible, how to trouble-shoot problems. First-Timer Guides will be asked to contact one or two first-timer couples in advance of the MS, escort them to the first-timer reception on arrival day, and take them to morning hospitality and the opening session on Friday. Seminar Hosts are asked to attend a few

specific seminars (that you may want to attend anyway), introduce the presenter, hand out and collect evaluations, make sure no one hogs the question and answer period, and thank the presenter.

We know the Maintenance Session will be fantastic as usual, but please make the jobs of the committee members easier by volunteering.

Contact Jane Grossman,

**jane.grossman@sbcglobal.net** to volunteer. And MS team leaders, please let Jane know if people contact you to volunteer. Knowing who is on what team is important information for everyone.

The MS is for all of us, and it takes all of us to make it happen. Thank you in advance.

Jane Grossman
Volunteer Chair 2018 MS
jane.grossman@sbcglobal.net
314-277-0382

#### **MEMBERSHIP**

#### KEEP SPREADING THE WORD ABOUT MS 2018

The statistics for 2017 are in. There were 1499 new REV brands diesel pushers sold during 2017 and we sent informational packets to 1319 of them. (We don't send to the far western states, far western Canadian provinces, or companies.) As of this writing we have 31 of those coach owners registered for 2018 - with more to come. Jim, Roger and I continue to receive phone calls and emails each week from curious and interested new owners hoping we still have room for them to join us.

Remember that these letters are getting the information to <u>new</u> owners, but Ramblin' Pushers depends on YOU to continue to inform others who may have purchased a used coach or who have simply not heard about our group. As you travel, perhaps home from your winter digs, please remember to pass along information about MS 2018. Your enthusiasm can be contagious. Encourage those who don't know about this educational event to participate, learn and have fun.

Recently Paul and Joyce Miller stopped for some maintenance and found outdated information about our group on display at that dealership. They replaced the old flyers with new packets they were carrying in their coach and even secured a contact person to receive additional forms. I mailed the dealer 30 additional packets this morning! If you need packets or have a suggestion about a dealer or service provider who would be willing to display our information, email me with a mailing address. Help get out the word! (carolgriffinsmalley@yahoo.com)

At the three-day Bushnell FL Mid-Winter Meeting in January your committee members continued their hard work of planning Maintenance Session 2018. This is truly another instance of It Takes a Village! Our organization is blessed with folks willing to give their time and finance all of their own travel, parking, and meals to work together for the benefit of us all. Thank you!

Again, our traditional seminars on the systems of our RVs, safety, and new products will be presented along with a number of new sessions. For the FIRST TIME, RV Lifestyle activities, under the direction of Sandy Lindhout, will have dedicated space in the H&FA Building for the entire week. There will be no shortage of topics that are informative and fun and of interest to all at MS 2018.

Remember ALL owners of REV Brand diesel coaches —Holiday Rambler, American Coach, Beaver, Fleetwood, Monaco, and Safari—are welcome. Spread the Word!

Note: Glenna Alexander has agreed to become Chair of the Membership Team beginning at the MS. Carol Smalley still has the 2018 Membership Packets, but Glenna will be the keeper of the 2019 forms. After the MS all Membership requests should be directed to Glenna at glenna.alexander@ymail.com.

Carol Smalley
Membership Coordinator (Retiring)



Ray Cupples, Paul Miller, and Dick Hohorst recruiting at the Tampa RV Supershow for MS 2018.

# ELECTION OF OFFICERS AND DIRECTORS

Each year members attending the annual Ramblin' Pushers Business Meeting, held during the Maintenance Session, elect the chapter officers and directors. The Nominating Committee for 2018 asked members interested in becoming a candidate to submit their qualifications. (Those seeking office must meet eligibility requirements, listed below.) Attached are the results, the names and qualifications of those who expressed interest in a particular position. Other candidates who meet requirements and agree to serve may be nominated from the floor during the chapter business meeting on Monday at 7:00 p.m. After nominations are closed, paper ballots will be distributed to members (one per membership number), collected, and tallied during the meeting. Results will be announced immediately.

Chapter by-laws state the Board of Directors consists of four officers, the President, Vice President, Secretary, and Treasurer, the immediate Past President, and four Directors. The officers are elected for one year terms, the Past President serves until another President is elected, and the Directors are elected for two-year terms (two each year). At this meeting we will elect four officers and two directors.

The by-laws state minimum eligibility requirements and give the Board the right to establish additional requirements for Officer and Director nominees. The minimum requirements are:

- 1. Nominees for the Ramblin' Pushers Board must have been a member of the chapter for at least two years and attended at least one Maintenance Session.
- 2. Nominees for Secretary and Treasurer must have been a member of the chapter for at least three years and attended at least two Maintenance Sessions.

- 3. Nominees for President and Vice-President must meet at least three of the following:
  - Been a member of Ramblin' Pushers Board for one year.
  - Been a Maintenance Session Coordinator.
  - Been a Maintenance Session Co-Coordinator or Assistant Coordinator for two years.
  - d. Held a chapter Standing Committee Chair position for two years.
  - e. Attended three Maintenance Sessions and served one year as an MS Committee Leader.
  - f. Attended four Maintenance Sessions and served three years on an MS Committee.
- 4. Exceptions to all nominee requirements must be approved by at least six members of the Board.

Board members' terms of office begin the day following the close of the Maintenance Session.

Carol Smalley

2018 Nominating Committee Chair

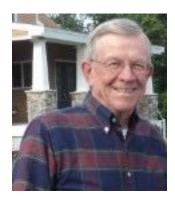
Bob Morhard, Member Nova Skidmore, Member

#### Nominations for 2018 Officers and Board of Directors and Background Information



<u>PRESIDENT</u> – Jim Grossman (101983)

Jim is currently our Ramblin' Pushers President. Under his leadership we conducted a member survey and initiated the process of revising our bylaws. He has previously held several MS positions, including Vice-President and MS Coordinator (206 & 2017), Mentor (2011), Mentor Chair (2012), Seminars & Scheduling Chair (2013), and Educational Program Coordinator (2014 & 2015). Jim was founder/president and is retired from Update Systems, a designer and manufacturer of electronic controls. Jim and his wife, Jane, have been members of Ramblin' Pushers since 2007. Jane is currently our Volunteer Chair and previously served two years on the Board. Jim also serves on two national committees of the Boy Scouts of America and has been extensively involved in leadership training of both youth and adults in Boy Scouts. We all look forward to their seminar on travel planning.



<u>VICE PRESIDENT</u> – Ray Blush (093727)

Ray is currently our Vice-President, serving as MS Coordinator for the first time, and for three years has kept us smiling as our MS Master of Ceremonies at morning Hospitality. Ray retired as television journalist and communications manager after 35 years and as a member of the US Army Reserves for 29 years. He has been a Florida resident for 68 years, a Holiday Rambler owner for 17 years, and a member of Ramblin' Pushers for 11 years. During that time, he served on Info/Trans (formerly Security), Engineering team, Manufacturer Relations, Nominating Committee, and Mentor. Ray and his wife, Linda, will celebrate their 52nd wedding anniversary just after the MS ends. They both have a deep appreciation for what they've learned through this chapter and feel its future is bright. Ray has enjoyed working with the many volunteers who keep us going and is willing to be an integral part of the chapter's continuing success as Vice President.



<u>SECRETARY</u> – Glenna Alexander (118433)

Glenna Alexander has served us well this year as our Secretary. Glenna and Norm purchased their '02 Endeavor in 2012 and joined HRRVC and Ramblin' Pushers shortly afterward. They enjoy traveling, homes in Florida and Kansas and time with family, including 5 children and 11 grandchildren so far. Glenna has a BA in Business Administration and Accounting, an MBA, and over 35 years of experience in higher education administration, most recently as Director of Enrollment and Financial Services at Kansas Weslevan University, managing Financial Assistance, Registrar, and Admissions processing. Until retirement she was involved in volunteer and non-profit higher education organizations serving in many roles. Glenna and Norm are attending their third Maintenance Session this year and volunteering through stuffing packets, office work, and First-Timer Guides. They look forward to serving in the future where needed. In fact, Glenna has agreed to become our new Membership Chair.



<u>TREASURER</u> – Dick Hohorst (116049)

Dick Hohorst has capably served us as our treasurer this past year. giving countless hours to this important work. His wife, Karen. volunteers as well. You can meet her working in the office and as our Printer Interface Contact this year. Dick and Karen joined HRRVC in 2007 following the purchase of their '05 Endeavor. Thev've been members of Chapters 277 (Miracle Strip Ramblers) and 369 (Hurricane Ramblers) and are current members of Ramblin' Pushers as well as Chapter 421 (Military Retirees). Dick served as treasurer of 277 and as Florida Assistant State Manager (2012-13). He has attended six prior Maintenance Sessions and is willing to serve as our Treasurer. He holds a BSBA (Marketing & Finance/Accounting); MS (Management); and MPA (Organization Development/Management). Following a 32-year career in the US Navy, Dick served as a Chamber of Commerce Executive Director and as a "professional volunteer!" He currently writes and administers grants dealing with economic development and military base retention.



<u>DIRECTOR</u> – Ray Cupples (117061)

Ray has volunteered at several previous Maintenance Sessions (Info/Trans & Golf Cart Procurement). Ray's wife, Bonnie, volunteers as well and heads up our off-site dinners and theater reservations. Ray and Bonnie have been members of Ramblin' Pushers for years and have attended 8 Maintenance Sessions. Ray is a Delaware Valley University graduate and was General Manager (youngest ever!) and Senior VP of Beatrice Foods, retiring as Vice President of Lipton Tea after 31 years of service to Shedd Food, later Unilever. He has served his church, alumni association, and local fire department as an active leader. Ray's volunteerism was recognized when he was named Volunteer of the Year in Clarion, Pennsylvania by the Clarion Area Chamber of Business and Industry. He chaired the Autumn Leaf Festival Antique Tractor Show and is an avid John Deere collector!



<u>DIRECTOR</u> – Matt Libby (114651)

Matt, a current board member, has attended Maintenance Sessions for 9 consecutive years. A retired carpenter, originally from New Jersey, Matt retired from the US Army after 23 years. He has held office in other chapters and has served as Florida State Manager. He and his wife, Judi, have volunteered in a number of positions within Ramblin' Pushers. Judi is heading up MS Administration in the office this year. Matt has worked on Parking, serving as chair for 3 years; Buildings and Grounds Co-coordinator; and is currently Building and Grounds Chair. He and Judi work with Hospitality each morning—watch out for his grits distribution! Matt and Judi are avid travelers and when not in their coach, they might just be found on a cruise ship. They have been members for ten years.

# MISSION AND VISION OF THE RAMBLIN' PUSHERS

A Mission is a statement of

values. A Vision is a picture

of future success.

The mission of an organization is usually written by its founders. It seldom, if ever, changes. It is a simple statement of values that we sincerely believe and are committed to. In fact, it is the mission statement that frequently draws like-minded people to join our club. The mission statement of the Ramblin' Pushers is "To provide information to our members to help them safely and properly operate and maintain their respective diesel motor homes and enhance their ownership experience."

Sometimes it is necessary for the organization's mission to evolve. Our club's leadership realized this four years ago when we began to include the rest of the REV Brand coaches in our Maintenance Session. To accomplish this evolution, we dropped the words Holiday Rambler from the mission

statement. Besides, you cannot have a "relationship" with a brand name. You have that "relationship" with the manufacturer of the brand. Even that can sometimes be rather difficult. More often today we see RV manufacturers not at all interested in supporting the owner clubs.

Yes, I know that many gas and towable RVs have some of the same equipment as our diesel coaches. But, gas and towable RVs are not part of our mission. The founders of our club wanted a special interest club that focuses on diesels. We are not just a small version (microcosm) of HRRVC. We are a special interest (diesel motor homes) subset. Our values are clearly stated in our mission statement and that will not and should not change.

What should and does change from time to time is the Vision of an organization. Vision is a picture of future success. There are many great visions in our nation's history. John F. Kennedy stating that "Before the decade is out, we will land a man on the moon and return him safely to the earth." Martin Luther King, on the steps of the Lincoln Monument, saying "I have a dream, that my four little children will someday be judged not by the color of their skin, but by the content of their character." Both of these famous vision statements marked changes in "the picture of future success" for our country.

The Vision of any organization should be deeply rooted in its values, its mission. The Vision statement of the Ramblin' Pushers is "We see our chapter/club as the premier resource for the safe operation, maintenance, and enjoyment of diesel motor coaches. We will accomplish this through maintenance sessions, newsletters, electronic forums, website, social media, and other new technology as it becomes available." Note the reference back to our values / mission – "safe

operation, maintenance, and enjoyment of diesel motor coaches." Although, we may have need in the future to rewrite or modify our vision, our picture of future success; we will not change our values or

mission.

Please note that the Mission and Vision of HRRVC is not at all

the same as ours. In fact, ours pre-date theirs. At last summer's HRRVC Eastern International Rally, I was privileged to conduct a workshop with the HRRVC Board at which I facilitated their writing their first ever Mission Statement. Their mission is primarily social, while ours is education, safe operation, and maintenance of diesel motor homes. It is not a matter of right or wrong, the mission of the Ramblin' Pushers is just different from that of HRRVC.

In order to achieve success, i.e. to fulfill their vision of future success, organizational leaders state goals. It is like the old question, "How do you eat an elephant?" The answer is, of course, one bite at a time. Goals are like the bites enabling you to eat the elephant. Goals help you achieve the vision – one bite at a time. We also create plans to achieve each of those goals. But those two concepts, goals and planning, will be left to another article.

If you have any comments or questions about the Mission and Vision of the Ramblin' Pushers, let's schedule a telephone call or a brief chat at the Maintenance Session.

Jim Grossman Ramblin' Pushers President

#### BYLAWS AND STANDING RULES COMMITTEE

During the Business Meeting at the 2018 MS current members of the Ramblin' Pushers will vote on proposed changes to our Bylaws. The need to update our Bylaws stemmed from HRRVC's decision to open their membership to all REV brands, and our desire to offer full membership in the Ramblin' Pushers to all owners of REV diesel coaches.

Copies of the proposed Bylaws will be available at registration. In addition, there will be a seminar prior to the Business Meeting to explain the Bylaws

changes and answer any questions members may have. Since the Business Meeting will also include voting on new Officers and Directors, the Board recommended this separate session to reduce the time needed for discussion at the Business Meeting.

Paul Miller

Chairman, Bylaws & Standing Rules Committee

# Still Plenty of Volunteer Opportunities for MS 2018

Step up as a volunteer Seminar Host. Hosts introduce presenters, collect session evaluation forms, and keep track of time remaining. Contact Mary Jensen or Jane Grossman to volunteer.

Help First-Timers make the most of their MS experience and make a new friend at the same time.

Be a First-Timer Guide.

Contact *Paul Pronze* or *Jane Grossman* to volunteer.

Mentors are teachers and helpers.
They answer questions, explain how coach systems work, and demonstrate the proper operation of the equipment in our coaches.
Contact Dave Malcolm or Jane
Grossman to volunteer.

#### **COACH MAINTENANCE**

Like many of you I am a great fan and an avid reader of the Ramblin Pushers Yahoo Group (http://groups.yahoo.com/group/ramblin\_pushers). When facing any new maintenance challenge I have found the group helpful and responsive. Their combined experience, wisdom and occasional humor lighten the load and usually provide solutions. The nature of the forum provides a focus on solutions. In this column my objective is to focus on one topic and provide the background and details for the less experienced among us who need a little more information to feel comfortable with the maintenance of our coaches.

The swing arm assembly is installed between the top of the door and the door frame with a combination of screws and rivets. This assembly was used on most Holiday Rambler and Monaco coaches from 1999 through 2012. I've been told there are at least three sizes in use. When working correctly the assembly prevents the door from opening more than 90 degrees and holds it in that position. When the part is new this works well until a stiff breeze catches the door. Unfortunately the



part wears quickly. The rivets (particularly the center rivet) develops play and the center of the part begins to sag. When this happens it catches on the door, scores gaskets, and often gets to the point that you have to reach up and lift the assembly in order to close the door. I've seen it get so bad that the pivot point gets over centered and the door cannot be closed.

I believe most of our coaches were built with the swing arm assembly but some were build with a Pos-A-Lock assembly (e.g. 98 Endeavor). This

system served the same purpose but included one more complexity. The Pos-A-Lock assembly included a cable which went through the door to the handle. The handle had to be pulled to release the mechanism so the door could be closed.



Based on the letters to the Yahoo Group I conclude that both assemblies suffered from the same design flaw.

Searching the conversations on the Yahoo Pusher Group I have found discussions and solutions dating back 10 years. The solutions range from applying tape to replacing the assembly with a strut. In my experience the problem is seldom a complete failure. It is rather an aggravation and accommodation as the assembly degrades. Therefore, the solution you chose depends on how much your hardware has degraded and what you are willing to put up with.

How do I live with the degraded part? One of the first problems reported is when the assembly no longer will hold the door in the open position. Any breeze hitting the door causes it to slam shut. In 2014 Joe P reported for some the problem can be solved by simply applying tape on both arms on either side of the pivot point. He stated 5 or 6 laps of electrical tape would work for him for about six months at which time he just replaced the tape. In 2008 Larry Larsen suggested using a pipe wrench to impart a slight upward bend to both arms of the assembly. This can be done by opening the door so the bar is at about 90 degrees. Don't just push upward on the bar but use the pipe wrench to bend

(Cont.)

#### (Maintenance cont.)

it without applying any pressure to the rivets. Be careful and only bend a little at a time and then close the door to judge the impact. You must take care so the assembly doesn't damage gaskets or door frame. These solutions will work for some but on my coach the rivets at the door and frame are so sloppy that these solutions will not work. I have kept a bungee cord at the front door for years. When I want to leave the front door open I fasten the cord between the mirror arm and the door. The wind can become a gale and the door doesn't move. Eventually the problem gets worse and the pivot point sags to the point that the door cannot be closed without lifting the pivot point. This can be very aggravating, especially if you aren't tall enough to reach it. My wife has become quite adept at raising it with the tip of her walking stick when I'm not available to help. At its worst the pivot point goes over center and folds in on itself rather than out. When this happens I get the call because the arm has to be lifted and reversed in one move and that's hard to do with a walking stick. She doesn't like asking for help so that doesn't happen often. We work through these problems.

Remove or repair the assembly: In 2009 Bruce LaHargoue reported on his solution. Bruce never liked the fact that the door only opened 90 degrees. He preferred the doors on towable RVs which open nearly 180 degrees. When his swing arm assembly degraded he simply removed it and sealed the holes. He installed a \$6 door catch purchased at Camping World on the front body panel. Many people have devised ways to peen the rivets to tighten up the assembly. One suggestion involved using a 2X4 under the pivot point to the ground to serve as the anvil. A ball peen hammer and a punch while standing on a ladder complete the tool list. Others argue that removing the assembly makes the job

much easier but this requires drilling out the rivets and replacing them. All agree that this fix provides only temporary relief. In 2011 G Gallo suggested replacing the pivot rivet with a stainless steel rivet. In 2014 Gary Hyster wrote his solution using 3/8 flathead 1/2 inch bolt and a 3/8 jam nut to replace the center rivet. The solution required some grinding and spot welding but I'm sure the ability to periodically tighten the nut provided a longer term solution. He provided some pictures which are still on the forum website.

**Replace the assembly:** A new swing arm assembly can be purchased from http:// shop.findmyrvparts.com/searchresults.asp? **Search=swing+arm+&Submit=** for under \$200. Replacing the assembly involves drilling out the existing rivets and replacing them. If you are not comfortable doing it yourself, any competent shop should be able to do it in less than an hour. Personally I'm considering another option. In 2014 Barry Sehlin posted this picture of the gas strut he installed on his Neptune. His instructions are still available on the website https:// bsehlin.wordpress.com/entry-door-strut/. Installation on other coaches would have some differences. I recommend that anyone considering this option join the IRV forum. It is free. There is an excellent discussion on the IRV2 forum describing a similar installation on a Monaco Windsor. It provides more specifics on the strut, brackets and dimensions used. The website is http://www.irv2.com/forums/f258/ gas-door-prop-installed-241214.html.



Ramblin' Pushers Newsletter
Assistant Editor



# TREASURER'S REPORT-JANUARY 2018

This report is based on our financial position as of December 31, 2017, the end of our fiscal year (FY).

<u>Financial Reports</u>: As a 501c7 organization, the Ramblin' Pushers would normally publish a <u>Statement of Financial Position</u> and a <u>Statement of Activities</u>. Anyone who has attempted to read one of those documents usually understands about as much about the finances of the organization when they finish as before they started. To better present our financial condition to the Board and membership, and because our Quicken software produces these reports, I will use <u>Net Worth</u> and <u>Income & Expense</u> statements. All transactions are booked on a cash basis when paid or received.

Net Worth Statement: The information contained in the Net Worth Statement is for FY 2017, and includes all bank accounts and debit/credit cards directly linked to our checking account. Because we did not have a banking history with Wells Fargo, chosen because it would more likely have a facility accessible to whomever was elected Treasurer or President, we were required to have secured credit cards. The Treasurer's secured credit card was cancelled this past year and the secured funds were returned. This year, we will actively work with Wells Fargo to release the secured funds on the President's card. The savings account is "restricted" as a non-expendable reserve fund requiring Board approval. The PayPal account is used when ordering MS pins from overseas.

#### 2017 Ramblin' Pushers Net Worth As of 12/31/2017

Account		Balance	
Assets			
Cash and Bank Accounts			
419 Checking	\$	52,369.06	
419 Savings	\$	6,074.39	
419 Cash Account	\$	-	
Total Cash and Bank Accounts	\$	58,443.45	
Other Assets			
419 CC - Pres Jim 4734 (Secured)	\$	5,000.00	
Total Other Assets	\$	5,000.00	
Total Assets	¢	63 443 45	

Account	Balance	
Liabilities		
Credit Cards		
419 CreditC - Pres Jim 4734	\$	-
419 DebitC - Treas Dick 6402	\$	-
419 PayPal Account	\$	-
Total Credit Cards	\$	-
Other Liabilities		
2018 091 Deferred Registrations	\$	20,804.00
2018 092 Deferred Camping	\$	24,575.00
2018 093 Deferred Non-Mbr Fees	\$	1,000.00
2018 Deferred Membership Dues	\$	2,010.00
2019 Deferred Membership Dues	\$	225.00
2020 Deferred Membership Dues	\$	45.00
Square Processing Fees	\$	0.03
Total Other Liabilities	\$	48,659.03
Total Liabilities	\$	48,659.03
Overall Total	\$	14,784.42

**Income & Expense Statement:** The information contained in the Income & Expense Statement is for FY 2017 and consists of income and expenditures in the checking account. All credit card, debit card, and PayPal expenditures are linked to the checking account and are reflected in this report.

The Income Categories consist of those areas that we identify for accounting purposes. The 2018 MS Deferred Revenues are identified separately for Income Tax purposes and are brought forward at the beginning of the new FY as current income.

The Expense Categories are identified by MS organization cost center and are self-explanatory.

# 2017 Income & Expense - YTD 1/1/2017 through 12/31/2017 (Cash Basis)

Category Description			Category Description		
INCOME			EXPENSES		
021 Registration	\$	34,597.27	100 MS Organization		
022 Camping	\$	43,472.00	101 President	\$	698.21
023 Non-Member Fees	\$	20.00	103 Treasurer	\$	671.17
024 Membership Dues	\$	1,985.00	104 Data Base Manager	\$	599.00
030 Coach Weighing	\$	1,665.00	105 Membership	\$	673.55
031 Propane Delivery	\$	2,284.60	106 Insurance	\$	1,962.00
033 419 Merchandise Sales	\$	48.00	108 Postage & Mail Service	\$	750.71
034 Offsite Dinners & Theatre	\$	6,972.00	109 Website Hosting	\$	395.64
040 Sponsors	\$	13,540.00	110 Mid-year Planning Session	\$	73.63
041 Vendors	\$	5,431.00	111 MS Fairgrounds Building Use	\$	10,368.30
042 Coach Sales	\$	5,000.00	112 MS Fairgrounds Camping	\$	39,757.82
060 Other Inc	\$	641.60	113 MS Propane & Fuel	\$	877.06
070 Interest Inc	\$	18.89	114 Income Tax Preparation	\$	550.00
080 Deferred Membership Dues			115 Bank Fees	\$	43.00
2018 Membership Dues	\$	2,010.00	TOTAL 100 MS Organization	\$	57,420.09
2019 Membership Dues	\$	225.00	200 Building & Grounds	\$	8,170.95
2020 Membership Dues	\$	45.00	300 MS Admin	\$	1,761.62
TOTAL 080 Def Membership Dues	\$	2,280.00	400 Food Services	\$	21,119.27
090 2018 MS Deferred Revenues			500 Member Events	\$	6,751.20
091 Deferred Registrations	\$	20,804.00	600 Commercial Activity	\$	2,956.09
092 Deferred Camping	\$	24,575.00	700 Educational Program	\$	13,286.11
093 Deferred Non-Mbr Fees	\$	1,000.00	900 Cash (used only during MS)	\$	-
TOTAL 090 2018 MS Def Revenues	\$	46,379.00	999 2018 MS Deferred Expenses	\$	500.00
TOTAL INC	OME \$	164,334.36	TOTAL EXPE	NSES \$	111,965.33
			CHECKING BAL	ANCE \$	52,369.03

2017 AUDIT REPORT: On January 21, 2018, the Audit Committee met to conduct an audit of the FY 2017 financial records for the Ramblin' Pushers accounts held at Wells Fargo Bank. Members of the Audit Committee consisted of Glenna Alexander, Chair and Ray Cupples, Member. Assisting the Committee was Dick Hohorst, Treasurer. All financial records were provided for review. The date of determination was December 31, 2017.

#### Findings:

1. The Committee found no discrepancies through December 31, 2017.

#### 2. Assets:

a. Savings Account balance	\$6,074.39
b. Checking Account balance\$52,624.06	
Less outstanding checks \$255.00	
Checkbook Balance	\$52,369.06
c. President's secured credit card	<u>\$5,000.00</u>
Total Assets	\$63,443.45
3. Liabilities:	
a. Credit Card Accounts	\$0.00
b. Other Liabilities	\$48,659.03
Total Liabilities	<u>\$48,659.03</u>
Overall Total	<u>\$14,784.42</u>

Dick Hohorst

Ramblin' Pushers Treasurer

YOU'RE INVITED if you own a Holiday Rambler, American Coach, Beaver, Fleetwood, Monaco or Safari Diesel Coach

# 2018 Maintenance Session

You will leave better educated about Use, Care, Safety & Maintenance of your

#### REGISTRATION

Return this Form with Check or Money Order made payable to <u>Ramblin Pushers</u>:

Ramblin' Pushers Chapter 419 413 Walnut Street #5294 Green Cove Springs, FL 32043-3443

You should receive a confirmation email about 3 weeks after mailing in your registration. In early April 2018 pre-arrival packets will be distributed via email to registered attendees.

#### **CANCELLATIONS**

Cancellations will <u>only</u> be accepted PRIOR to MS Early Parking Day and are subject to a \$20 administration fee.

To cancel you <u>must</u> call 866-208-7411 or email <u>jim.grossman@sbcglobal.net</u> prior to 5/2/18.

REGISTRATION.

May 3 - May 9, 2018

#### **Facilities**

Elkhart County 4H Fairgrounds 17746-D CR 34 Goshen, Indiana 46528 GPS: N41.5807 W85.8007

- 7 nights parking starting 5/3/2017
- 30 & 50 Amp sites
- Water, sewer or one free septic truck pump
- Coach weighing/propane leak testing available
- Food vendor on site

#### **Planned Activities**

Opening Session for MS - Friday, May 4 - 9:15 a.m.

- Limited activities 5/2 and 5/3
- 6 Days of Seminars by Vendors, Suppliers, Club Members and REV Group.
- RV Lifestyle and Family Sessions
- · Roundtable Discussions
- Service Technicians available
- · REV Executives Session
- Coach Displays, Vendors, & Suppliers
- Socials, Daily Morning Hospitality, and Closing Dinner

Visit our WEBSITE <u>www.ramblinpushers.org</u> or call 866-208-741 i ror more information!

#### **PARKING**

Your parking area will be based on the date your registration is postmarked.

#### Register EARLY!

To park together, you MUST register together AND arrive together.

Arrival Day parking (5/3) included. Early parking on 5/2 is an extra \$25.

Please do NOT arrive before May 2 (Early Parking Day) unless authorized. Arriving earlier could result in your having to pay the full fairground camping fee for those days and then have to move to your assigned location on Arrival Day.

#### HANDICAPPED SPACES

Only 19 handicapped spaces are available and will be assigned based on when registration is postmarked.

Postmarked \_

HRRVC assumes no responsibility or liability, nor is any Officer, National Director, or any other person authorized to assume any responsibility or liability for any personal injury or property damage suffered by its members and/or their family or guest in attendance at or on the road to or from this Maintenance Session or other HRRVC event.

HRRVC or XX#	Vehicle II	0 # (17 digit VIN)		
Names				
Address		City		State Zip
Phone: Home	Cell	Email		
Coach Make	Model	Yr.	Length	Engine Mfr
Registration Fees: (Payable to Ramblin	n' Pushers)	Volunteer! Indicate Him or	Her or Both if you co	ould help: (No check marks!)
Coach with 2 persons	\$250	First Aid Audio/Vis	ual Enginee	ering Parking
Coach with 1 person	\$200	Info/Trans Coach	Weigh Ro	und Table Moderator
Extra Person in Coach, add	\$70	Seminar Host N	Mentor	Tours Table
Non-Ramblin Pushers Member, add	d \$20	Book Exchange	Office	Registration
Early Parking Day – May 2, add	\$25	Goody Bag Prep	Greeters	Evaluations
TOTAL AMOUNT PAID (US \$ only) _		First-Timer Guides	As Needed	
	] [			
Check if applicable:	Are you a Firs	st Timer?	For Office	Use ID No
Handicapped(Limit of 19)	If so, how did y	ou hear about the MS?	Amt Paid _	
ATTACH COPY OF CURRENT	Club Member _	Ramblings	Check #	
HANDICAPPED PERMIT TO THIS	l Other		1 1	



# IN THE NEWS

The following article appeared in the January 13 2018 edition of *RV Business*, an online daily report of news about the RV industry, the companies that it comprises, and events that affect the industry overall.

The article describes the acquisition by REV of Lance Campers, a manufacturer of truck campers, towable campers, and toy haulers.



# **REV Enters Towable Sector With Lance Acquisition**

Milwaukee, Wis.based REV Group announced Friday (Jan. 12) evening the acquisition of Lance Camper Manufacturing Corp.

According to a news release, the acquisition enables REV to enter the rapidly growing, over \$10 billion towables segment of the RV market by adding Lance Campers' portfolio of truck campers, towable campers and toy haulers to the company's existing suite of motorized offerings.

Founded in 1965, Lance Camper designs, engineers and manufactures its lineup of innovative products at its state-of-the-art campus in Lancaster, Calif. Lance has the No. 1 selling truck camper in the U.S. and has won the Recreation Vehicle Dealer Association's (RVDA) prestigious Quality Circle Award 16 years running. Lance employs over 550 workers and generates approximately \$100 million in annual revenue.



Lance Camper will continue to be led by its founders, Jack Cole and Jeff Souleles. "We're thrilled to be joining REV's iconic family of brands," said Cole, president of Lance Camper. "We look forward to leveraging REV's scale and footprint in the RV industry to rapidly expand our distribution and further accelerate our growth. We're an excellent fit given REV's strong commitment to providing its dealers and customers with premium quality, brand leadership, and continuous innovation, all of which align well with our culture and ambition."

"We are absolutely delighted to welcome Jack, Jeff, and the entire Lance Camper team into the REV family," said Tim Sullivan, CEO of REV Group, which posted \$2.27 billion in 2017 revenues and markets motorhomes under the American Coach, Fleetwood, Monaco, Holiday Rambler, Renegade RV and Midwest Automotive Designs brand names through its Decatur, Ind.based REV Recreation Group unit. "This acquisition is well aligned across all of our acquisition criteria. Lance Camper adds one of the highest quality towable lines in the U.S. and provides a significant new avenue of growth in our RV segment."

The acquisition of Lance Camper was closed on Jan. 12.



#### **CURRENT RECALLS**

Manufacturers of motor vehicles and motor vehicle equipment are responsible under U.S. law for both notifying NHTSA and conducting a safety recall campaign when they discover a safety related defect or a noncompliance with federal safety standards in motor vehicles or equipment that they manufacture. This requirement is specified in law and administered by the Department of Transportation, National Highway Traffic Safety Administration.

For information concerning recalls pertaining to vehicles you own, see the NHTSA Recall web page at <a href="https://www.nhtsa.gov/recalls?gclid=CjwKCAiAk4XUBRB5EiwAHBLUMTkmiN7dOiwvzecOFluFH9nmxwDBXl0QenCzYl-tTrZkgZvpTcdFShoCQ\_kQAvD\_BwE">https://www.nhtsa.gov/recalls?gclid=CjwKCAiAk4XUBRB5EiwAHBLUMTkmiN7dOiwvzecOFluFH9nmxwDBXl0QenCzYl-tTrZkgZvpTcdFShoCQ\_kQAvD\_BwE</a>. For more information on reporting, notification, and remedy

of vehicle or component see the NHTSA Recall Reporting <a href="https://www-odi.nhtsa.dot.gov/recalls/documents/recompendium.pdf">https://www-odi.nhtsa.dot.gov/recalls/documents/recompendium.pdf</a>.

#### SATELLITE ANTENNA MAY DETACH FROM ROOF

NHTSA Campaign Number: 17V802000

Manufacturer REV Recreation Group Components EQUIPMENT, UNKNOWN OR OTHER Potential Number of Units Affected 69

#### Summary

REV Recreation Group (REV) is recalling certain 2018 Fleetwood Axon, Bounder, Flair, Southwind, Pace Arrow and Pace Arrow LXE motorhomes, and 2018 Holiday Rambler Navigator, Navigator XE, Reno, Vacationer, and Vacationer XE motorhomes. The satellite dish on these vehicles may detach from the roof while driving and become a road hazard.

#### Remedy

REV will notify owners, and dealers will resecure the satellite dish to the roof with a metal reinforcement, free of charge. The recall is expected to begin February 9, 2018. Owners may contact REV customer service at 1-800-509-3417. REV's number for this recall is 171208REV.

#### **Notes**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <a href="https://www.safercar.gov">www.safercar.gov</a>.

#### WATER INTRUSION IN 12 VOLT SYSTEM MAY CAUSE SHORT

#### NHTSA Campaign Number 17V829000

Manufacturer REV Recreation Group Components ELECTRICAL SYSTEM Potential Number of Units Affected 347

#### **Summary**

REV Recreation Group (REV) is recalling certain 2018 American Coach American Dream, American Revolution, Fleetwood Discovery, Discovery LXE, Holiday Rambler Endeavor, Endeavor XE, and Monaco Marquis recreational vehicles. Water may enter the 12-volt harness connectors due to missing gaskets or the placement of the pin connectors, potentially causing an electrical short.

#### Remedy

REV Recreation Group will notify owners, and dealers will inspect, and if necessary, install a gasket for each affected harness pin connector and re-route harnesses that terminate near luggage compartment number five, free of charge. The recall is expected to begin February 15, 2018. Owners may contact REV customer service at 1-800-509-3417. REV's number for this recall is 171213REV.

#### **Notes**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <a href="https://www.safercar.gov">www.safercar.gov</a>

#### Affected Products (7)

#### **Vehicle**

Make	Model	Year
AMERICAN COACH	AMERICAN DREAM	2018
AMERICAN COACH	AMERICAN REVOLUTION	2018
FLEETWOOD	DISCOVERY	2018
FLEETWOOD	DISCOVERY LXE	2018
HOLIDAY RAMBLER	ENDEAVOR	2018
HOLIDAY RAMBLER	ENDEAVOR XE	2018
MONACO	MARQUIS	2018

# CERTAIN KIDDE FIRE EXTINGUISHERS MAY CLOG OR FAIL

NHTSA Campaign Number: 17V734000

Manufacturer REV Recreation Group Components EQUIPMENT Potential Number of Units Affected 7,399

#### Summary

REV Recreation Group (REV) is recalling certain 2009-2010 and 2012-2014 Holiday Rambler Ambassador, 2010 and 2013-2014 Endeavor, 2009-2010 Neptune, 2010 Scepter, and 2011 Trip diesel motorhomes, equipped with Kidde Plastic-Handle or Push Button 'Pindicator' Fire Extinguishers. These extinguishers may become clogged, preventing the extinguisher from discharging as expected or excessive force may be needed to activate the extinguisher. Additionally, in certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and also render the product inoperable. For a full list of the affected fire extinguisher models visit: <a href="https://static.nhtsa.gov/odi/rcl/2017/RMISC-17E062-5427.pdf">https://static.nhtsa.gov/odi/rcl/2017/RMISC-17E062-5427.pdf</a>

#### Remedy

REV will notify owners, and instruct them to contact Kidde for a replacement fire extinguisher, free of charge. The recall is expected to begin January 18, 2018. Owners may contact REV customer service at 1-800-509-3417, or Kidde customer service at 1-855-262-3540 or online at <a href="https://www.kidde.com">www.kidde.com</a> and click on "Product Safety Recall" for more information.

#### **Notes**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <a href="https://www.safercar.gov">www.safercar.gov</a>.

#### 12 Affected Products

Make	Model	Year
HOLIDAY RAMBLER	AMBASSADOR	2009-2010 2012-2014
HOLIDAY RAMBLER	ENDEAVOR	2010 2013-2014
HOLIDAY RAMBLER	NEPTUNE	2009-2010
HOLIDAY RAMBLER	SCEPTER	2010
HOLIDAY RAMBLER	TRIP	2011

#### GOODYEAR G159 TIRES MAY BE UNSAFE\*

According to a report that appeared in RVBusiness, a daily online news service that follows the RV industry, the Goodyear G159 tire may be the subject of a forthcoming recall as safety regulators "investigate whether the tires sold for motorhomes are too dangerous to be on the roads." The source for the RVBusiness post was an article that appeared in *CarComplaints.com* under the byline of David A Wood.

That source reported that the NHTSA Center for Auto Safety claimed that "Goodyear has been fighting to keep G159 tire information from the public for years" and have been found by a federal court to have made decisions with the intention of concealing relevant documents and making false and misleading statement in court.

The Center for Auto Safety is "part of a lawsuit... filed against Goodyear after a 2003 crash of a motorhome equipped with G159 tires."

In that crash a 38-foot motorhome suffered a blowout of the front passenger side tire that sent the RV "crashing over an embankment and onto its

side." Four people in the motor home were reportedly injured in the crash, "including the driver, 70-year-old LeRoy Haeger."

The full article by David Wood may be read at <a href="https://www.carcomplaints.com/news/2018/goodyear-g159-tire-recall-may-be-forthcoming.shtml">https://www.carcomplaints.com/news/2018/goodyear-g159-tire-recall-may-be-forthcoming.shtml</a>. At issue was the question of how much of the Haegers' considerable legal fees should be reimbursed by Goodyear because of Goodyear's false denial of product test results that would be favorable to the Haegers' case. The original suit was previously was settled just before the trial was scheduled to begin.

In an opinion issued on 18 April 2017 by the Supreme Court of the US, the case was remanded to the District Court for further proceedings. The Supreme Court opinion may be viewed in full at <a href="https://www.supremecourt.gov/opinions/16pdf/15-1406\_db8e.pdf">https://www.supremecourt.gov/opinions/16pdf/15-1406\_db8e.pdf</a>.

Further information that appears in RVBusiness and other sources will be reported in future issues of the Newsletter.

<sup>\*</sup>Reported on 01/06/2018 in *RVBusiness*, an online site that publishes news of the RV industry daily. For the full article see <a href="http://www.rvbusiness.com/2018/01/recall-on-goodyear-g159-tire-may-be-forthcoming/">http://www.rvbusiness.com/2018/01/recall-on-goodyear-g159-tire-may-be-forthcoming/</a>

#### **SPONSOR MEMBERS**

Sponsor members are companies who are members of the Ramblin' Pushers and serve the RV market, either as dealers of new coaches with or without service facilities, or are companies who provide a range of maintenance and repair services. These companies have locations across the US and one in Canada.

In the course of our RV travels, Ramblin' Pushers members may have occasion to call upon one or more of these Sponsor Members for routine maintenance or repairs. Sponsor memberships are renewed annually, and include a donation to the Ramblin' Pushers organization. In addition, some sponsor members support our annual Maintenance Session by providing a display in the dealer or vendor area.

We thank the Sponsor Members for their support of our club and offer the following information about them as a convenience to our members. The information provided does not constitute an endorsement of any product or firm by the Ramblin' Pushers organization.

## SPONSOR MEMBERS-DEALERS

#### **Service Codes**

Service & Repairs 2. Collision Repair 3. Supplies/Accessories 4. Disposal Station 5. LP Gas
 Chassis/Engine Service 7. Overnight Parking 8. 10% Discount on Store Items 9. RV Storage
 RV Wash Service

# ALLIANCE COACH, INC.

4505 Monaco Way Wildwood, FL 34785 352-330-3800

Website: www.alliancecoach.com

Sales: Tom Peterson 352-330-3800

tom.peterson@alliancecoach.com

Service: Mike Hawkins 352-330-3800

mike.hawkins@alliancecoach.com

Services: 1, 2, 3, 4, 5, 6, 7, 10 Models: All HR Diesel Models DAY BROS. AUTO & RV SALES, LLC

> 3054 Laurel Road London, KY 40744 606-877-1530

Website: www.daybrosrvsales.com

Email: ken.day@hotmail.com

Contact: Kenny Day 606-877-1530 Sales: Jerry Lowe 606-877-1530 Service: George Day 606-877-1530

Services: 1, 2, 3, 5, 8, 9, 10 Models: All HR Diesel Models

30 in

#### **DEALER SPONSORS (CONT.)**

## GENERAL RV

13396 E. US Hwy 92

Website: Contact: www.genersity.com

Jason Cohen

813-305-2500

Sales:

Models:

Jcohen@generalry.com Steve Ratclff

813-305-2500

Service: Services: Steve Scrape 1, 2, 3

All HR Diesel Models

813-305-2500

9014

# GENERAL RV

14000 Automall Drive Huntley, L 60142 847-669-5570

Website: Contact:

Sales:

Service:

Services:

Models:

www.generalrv.com

Tim Mann

847-669-5570

Tmann@generalrv.com

Chris Stevens

847-669-5570

Cstevens@generalrv.com\_

847-669-5570 Scott Rosselein

Srosselein@generalrv.com

1, 2, 3, 4, 5, 7, 8, 10

All HR Diesal Models

# GENERAL RV

25000 Assembly Park Drive

Website:

www.generalrv.com

Contact: Jason Quillen 248-349-0900

Sales:

Jquillen@generalrv.com Chris Cole

248-349-0900

Ccole@generatrv.com Dave Carlisle

Service:

Dcarlisle@generatrv.com

248-349-0900

Services:

1, 2, 3, 4, 5, 7, 9, 10

Models:

All HR Diesal Models

# GENERAL RV

14295 Minuteman Road Draper, UT 84020

Website:

Sales:

Service:

www.generalrv.com

Contact:

Paxton Jensen

pjensen@generalrv.com

Robbie Jensen 801-307-1070

rbjensen@generalrv.com

Zac Anderson

zanderson@generalry.com

Bret Folkman

bfofkman@generalry.com

1, 2, 3, 5, 8

Services: Models:

All HR Diesel Models

801-307-1070

801-307-1070

801-307-1070

# GIANT RV-MONTCLAIR, CA

9150 Benson Ave. 888-636-1732

Website:

www.giantrv.com

Email: sales@giantrv.com Contact: Dick Torres

888-646-1732

Service:

Paul Nunez

1, 2, 3

888-646-1732

Services:

Models:

All HR Diesel Models

dicktorres@giant.com

# MOTOR HOME SPECIALIST

Alvarado, TX 76009

Website: Sales:

Service:

Models:

www.mhsrv.com

Mark Griffith

markg@mhsrv.com Terry Humphries

817-790-7771 817-790-7771

Services:

service@mhsrv.com 1, 2, 3 All HR Diesel Models

'GPS may prefer 5411 South I-35W

#### **DEALER SPONSORS (CONT.)**

## PAUL EVERT'S RV COUNTRY

2155 Highway 95 Bullhead City, AZ 86442 928-704-5080

Website: www.rvcountry.com

Email: sales@rvcountry.com

Sales: Bill Coverdale 928-704-5080

bcoverdale@rvcountry.com

Service: Krystal Leslie 928-704-5080

kleslie@rvcountry.com

Services: 1

Models: All HR Diesel Models

1811

# PAUL EVERT'S RV COUNTRY

3633 South Maple Fresno, CA 93725 559-486-1000

Website: www.rvcountry.com

Email: sales@rvcountry.com Contact: Curt Curtis

curt@rvcountry.com Sales: Shawn Williams

Service: Hank Dudley Services: 1, 2, 3, 4, 5, 6, 7, 8, 9

Models: All HR Diesel Models

3014

559-779-1725

559-486-1000

559-486-1000

## PAUL EVERT'S RV COUNTRY

90915 Roberts Road Coburg, OR 97408 541-686-6044

Website: www.rvcountry.com

Email: sales@rvcountry.com

Contact: Jim Hardy

gentlemanjimhardy@gmail.com

Sales: Winnie Anderson 541-686-6044 Service: Randy Fergurson 541-686-6044

Services: 1, 2, 3, 4, 5, 7, 8

Models: All HR Diesel Models

# PAUL EVERT'S RV COUNTRY

5111 20th Street E Fife, WA 98424 253-936-6000

Website: www.rvcountry.com

Email: sales@rvccuntry.com Sales: Gary Fisher

gfisher@rvcountry.com Service: jeffg@rvcountry.com

Services: 1, 3, 6, 7

Models: All HR Diesel Models

3011

253-926-6000

541-636-6041

Sales:

# PREMIER MOTOR COACH SERVICES

4340 East Tennessee Street Tucson, AZ 85714 520-624-2024 877-624-2024

Website: premiermcs.com

Email: oolstrom@premiermcs.com

Sales: Joe Cartwright 520-624-2024

jcartwright@premiermcs.com

Service: Eric Olstrom 520-624-2024

ealstrom@premiermcs.com

Other Debbie Watts 520-624-2024

dwatts@premiermcs.com

Services: 1, 2, 3, 6, 8, 10 Models: All HR Diesel Models

321a

# SICARD RV

7526 Regional Road #20 West Lincoln, ON, LOR 2AO CANADA 905-957-3344 800-688-2210

Website: www.siaardrv.com Email: Gary Sicard

Email: Gary Sicard 905-957-3344 gsicard@sikardrv.com

Contact: Blair Sicard

bsicard@sikardrv.com Roger Sicard

rsicard@sikardrv.com

Service: Terry Sicard

service@sicardrv.com Services: 1, 2, 3, 4, 5, 6, 7, 8, 10

Models: All HR Diesel Models

rd 905-957-3344

2016

905-957-3344

905-957-3344

#### **DEALER SPONSORS (CONT.)**

# VEURINKS' RV CENTER

Grand Rapids, MI 49348

Website: www.veurinksrv.com

Email: rvsales@veurinksrv.com

Contact: Tim Veurink

616-965-9608 tveurink@veurinksrv.com

Sales: Matt Veurink

matt@veurinksrv.com

616-965-9606

Tom Woods Service:

tom@veurinksrv.com

616-965-9631

Services: 1, 3, 6, 7, 8, 10

All HR Diesel Models Models:

#### SERVICE SPONSORS

# COACH SUPPLY DIRECT

69039 Elkhart Road Edwardsburg, MI 49120 800-589-7251

Website: www.coachsupplydirect.com

Email: info@coachsupplydirect.com

Contact: Joshua Leach 800-589-7251

josh@coachsupplydirect.com

Services: 1, 2, 3, 7, 8, 9

# CUMMINS ONAN OF ELKHART

5125 Beck Drive Elkhart, IN 46516 574-361-1060

Website: www.cummins.com

Email: Kent.A.Hollopeter@cummins.com

574-361-1068 Contact: Kent Hollopeter

Services: 1, 3, 4, 5, 6, 7, 8

#### SERVICE SPONSORS (CONT.)

# CUMMINS SALES & SERVICE

Website:

www.salesandservice.cummins.com

Email: Contact cd575@cummins.com Carrie Buisman

Sales:

Steve Gregg bell3@cummins.com

Service:

Eric Schott

Services:

di144@cummins.com 1, 3, 6, 7, 8

260-482-3691

260-918-2422

260-918-2409

# DUNCAN RV REPAIR

29393 Old US 33 West

Website:

www.duncanrvrepair.com

Email:

Service:

Services:

pam@duncanrvrepair.com

Pam Duncan

ext. 2134 574-296-7555

Contact:

pam@duncanrvrepair.com

Joe Rose

1, 2, 3, 4, 5, 9, 10

# EAGLE'S PRIDE RV, INC.

Titusville, FL 32780

Website: Email:

Contact: Sales:

Service: 1, 2, 3, 6 Services:

www.eaglespriderv.com

eaglespride@yahoo.com Mike & Joshua Thibeau

321-383-0288 Carrie Wilmer 321-383-4495 Joshua Thibeau 321-383-0288

ELKHART SALES & SERVICE, INC.

27895 CR 10, Ste. B

Website:

Service:

Service:

www.elkhartssi.com

Email: Contact:

mmiller@elkhartssi.com Marvin Miller, Pres.

Tom Bumpus, GM tom@elkhartssi.com

Eric Bumpus

574-215-1441 574-215-1441

574-238-1124

Services: 1, 2, 3

# GLEN'S TIRE INC.

609 E. Waterford St.

Website: Email:

www.glenstire.net

pitstop@glenstire.net Contact: Glen Zimmerman

glen@glenstire.net

Services:

HYDRONIC HEATING SPECIALISTS

(AQUA HOT)

23624 Greenwood Blvd.

Website Contact: www.hydronicheatingspecialist.com

Darin Hathaway

574-612-4826

dhathaway?7@gmail.com

Services:

1 (Aqua Hct, Hydro Hot, Webasto)

574-862-1159

#### **SERVICE SPONSORS (CONT.)**

# INTEGRITY RV SERVICE CENTER

4411 Bankhead Hwy Douglasville, GA 30134 770-693-1186

Website: www.integrityrvservice.com

Contact: Dean Woodruff 770-693-1186

dean.irvsc@gmail.com

Dean Woodruff 770-693-1186 Service:

dean.irvsc@gmail.com

Parts: 770-693-1186 Eddie Adams

irvsc.parts@gmail.com 770-693-1186

Services: 1, 2, 3, 5, 6, 7, 8, 9

# LEE SMITH, INC.

2600 8th Avenue Chattanooga, TN 37407

Website: www.lee-smith.com

Contact: Taylor Vinson 423-622-6267

tvinson@lea-smith.com

Mike Suggs Service: 423-622-4161

msuggs@lee-smith.com Parts:

423-622-4161 Steve Harper

sharper@lee-smith.com

Services: 1, 2, 3, 4, 6, 7

# LLOYD DEGERALD SERVICES

(AQUAHOT)

Paron, AR 72122

Email: lloyd.degerald@gmail.com

Contact: Lloyd DeGerald 501-258-8426

1 (AquaHot) Services:

# M&M RV ELECTRONICS

(RV ELECTRICAL)

205 North Main Street

Website: www.mmrvelectronics.com

Email: mmrvelectronics@yahoo.com

Contact: Mark Bayus 419-965-2662

Services:

2917

# PRO CUSTOM INC.

29079 CR 20 (Mishawaka Road)

Website: www.procustominc.com

Email: service@procustom.com

Contact: Don Walder 574-217-0399 Sales: PJ McGann 574-217-0399

pjmcgann@procustominc.com

Service: Don Walder 574-217-0399

dwalder@procustominc.com

Services: 1, 2, 3, 2, 7, 10

#### RV SATELLITE & ENTERTAINMENT SOLUTIONS

236 East Main Street No. 216

Website: rvsatelliteentertainmentsolutions.com

iohanam@me.com Email:

Contact: Geoff Matthews 619-571-3393 Other: Johana Matthews 619-571-3592

johana@me.com

Services:

#### THE LAST WORD

#### On Volunteering

One of the threads that has run through this Newsletter is the annual plea for volunteers. Each January our board (a special category of "super volunteers") and the people who lead the several teams that are shown on the Organization Chart meet in Bushnell, Florida to plan that year's MS. Everyone leaves that meeting excited to turn the plans into the reality of the event that takes place in early spring in northern Indiana.

But of course that room full of people cannot possibly make the MS happen without a very large number of people willing to welcome arrivals with a cheerful greeting, help park coaches, prepare arrival packets and goody bags, staff the office, set up rooms for seminars, fill plates for hospitality, tend to the needs of vendors, host seminars, drive Info/Trans carts and the list goes on and on.

The point is that without *all* of our volunteers we could not have an MS. If you are an MS volunteer, then thank you for your service to our club. If not, well, we have a job for you. With volunteering it is literally the more the merrier. There is a wealth of opportunities to serve your fellow Ramblin' Pushers by lending your assistance in making the MS continue to grow and thrive.

Our volunteers also make another contribution that we rarely think of but is near and dear to all of us. They help keep the MS the biggest bargain in the RV industry. Where else can you find a week-long event that features

- · a week of full-hookup camping,
- professional experts who can answer any of our questions and help solve problems,
- on-site coach service,
- sumptuous morning hospitality periods,
- sponsored evening social events,
- a registration fee less than \$300?

Where else indeed! Thank a volunteer for that.

If you don't know of a volunteer opportunity that you could fill, call Jane Grossman at **314-277-0382** or one of the MS team leaders at the top of the columns in the Organizational Chart.

#### On First-Timers

Every year we do a good job of attracting owners of eligible coaches to attend the MS as First-Timers. By the end of their week at the MS they will have made a decision whether or not to return, next year or ever. Every one of us is a former First-Timer. Every First-Timer is a potential MS volunteer, or committee member, or leader, or board member, or officer. I have said it here before, but our First-Timers are our future.

So when you see someone sporting a First-Timer ribbon on his/her name tag, smile and say hello. Ask where home is, where have they been, if they have grandchildren. Make them feel welcome. Our Guides program is intended to help them arrive prepared for the event, but that can go only so far. Much of their impression is made by the people they meet in seminars and hospitality and social hours.

#### On Sharing Our Message

What we do each spring is a valuable service to everyone who participates. The leaders of our organization have done much to give everyone the information and materials they need to spread the word about the MS to the many REV diesel coach owners who have never before heard of the Ramblin' Pushers or the Maintenance Session.

If you share our pride in the club and the MS, then take along some Maintenance Session Invitation Packets and talk with the folks you meet in your travels. Personal contact and enthusiasm can be very successful when recruiting new acquaintances for the MS.

And don't forget to put your name on the referral line of the Registration Forms in the packets. It's nice to get credit for a job well done.

#### Finally,

If you haven't already registered for MS 2018 there is still time. But don't delay; parking assignments are made in the order registrations are received.

Safe motorhome operation is part of our mission, so make it a priority wherever you travel—especially on your way to Goshen in May. We'll be happy to see everyone there.

Ramblin' Pushers Ch. 419 413 Walnut Street # 5294 Green Cove Springs, FL 32043-3443

# **CONTENTS**

ltem	Page	Item	Page	ltem	Page
President's Corner	1	Administrative Activities	10	ByLaws & Standing Rules Committee	21
Contact Us	3	Educational Program	11	Coach Maintenance—Entry Door Latch Hinge	22
Officers & Directors	3	RV Lifestyle, Family Activities & Crafts	12	Treasurer's Report	24
Standing Committees	4	First-Timer Guides	13	2018 MS Registration Information	26
In This Issue	5	Seminar Hosts	14	REV in the News	27
From the MS Coordinator	6	Volunteers Coordinator	15	Dealer Sponsors	33
MS Organization Chart	7	Membership Committee	16	Service Sponsors	36
Building & Grounds	8	Election of Officers and Directors	17	The Last Word	39
Arriving at the MS	9	Mission and Vision of the Ramblin' Pushers	20		