



# RAMBLIN' PUSHERS

Volume 28 No. 2  
July, August, September, October 2018

## 28 Years of Ramblin' & Still Pushin'



## CORNER

Jane and I are finally home (you know, the brick and mortar one with no wheels underneath) in St. Louis. We left right after Thanksgiving for 3 ½ months in Arizona, a couple of weeks in Northeastern New Mexico, a brief stay in St. Louis (in the motorhome)

on the way to Indiana for the MS, another short stay in St. Louis, then on to Dallas, and finally back home.

What a glorious two weeks in Goshen, Indiana! In my not so humble opinion this was the best Maintenance Session that we have been to. Ray Blush and his huge committee did a fabulous job of planning, and then executing their plan as well as anyone could imagine. Your evaluations lend strong support to my feelings about the MS.

From many of you, I hear of the importance of transitioning the club from a Holiday Rambler group with "invited" guests to a truly REV diesel club. That was, of course, the purpose of our member survey and the thrust of our new By-

Laws. Without the other REV brands, we would just not have the critical mass to attract the seminar presenters, service providers, dealers, and vendors. During the MS it became obvious that this attitude was filtering down and even being noticed by many of our participants. Several people came up to us noting how everyone was making

them feel welcome and included. Those comments were certainly appreciated. We know there are still some challenges in this area, but we will keep working on them. One of the ways that we ask all of you to help us in this area is by wearing the Ramblin' Pushers nametags that we provide in your check-in packet. We need all of the REV brands to keep the Maintenance Session successful, vibrant, and growing.

At its post MS meeting, your Board took another step in opening the MS to owners of any brand of diesel motor home who had previously participated in the Maintenance Session. This action was taken because of our concern of losing key leadership people who are now purchasing non-REV brand diesels.



There have been numerous comments about the withdrawal of REV Recreation Group's support for the owner clubs. As most of you know, we did receive our financial support for 2018, but lost the REV technicians, parts truck, and executive panel. While the support from REV has been noteworthy, it is the relationship between the company and our club that is even more important. Because of that relationship, we made two very important "things" happen at the MS. Our participants were able to secure parts from REV with next business day delivery. Most of the parts delivered would not have been on the parts truck. We also had 47 participants with coaches under warranty. Almost every one of those coaches had issues regarding warranty service. We were able to work out a procedure with REV

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PRESIDENT'S

**RAMBLIN' PUSHERS NEWSLETTER**

**Mission**

2nd Third – July, August, September, October 2018  
Volume 28, Number 2

To provide information to our members and associates to help them safely and properly operate and maintain their REV diesel motor homes and enhance their ownership experiences.

**Purpose**

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Green Cove Springs, FL 32043-3443

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The purpose of this *Ramblin' Pushers Newsletter* is to inform members of recalls; new products; information about REV, the manufacturer of our motor homes; information concerning the next Maintenance Session; and methods other members have used to diagnose problems and maintain their motor homes.

Published three times per year by the Ramblin' Pushers  
in March, July, and November

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This *Newsletter* does not claim to present the best way to make repairs, but shares methods and approaches other members have found to work for them. Members are encouraged to use various sources of information such as owners manuals, brand specific technical assistance, REV Repair Centers, and other supplier information along with web/phone support to diagnose and correct problems experienced in their motor homes.

(Cont. from p. 1)

that should help those owners secure satisfaction over their warranty issues. This procedure is repeated in this newsletter under "Manufacturer Relations." This is a great example of the Ramblin' Pushers working with REV Recreation Group on behalf of our members.

With a big thank you to Past President Roger Stickley, we made a new executive contact at REV Recreation group just as the MS closed. After a flurry of emails, I made an appointment with this person for Friday morning before we left Indiana. He generously gave us an hour of his time. From that meeting, I can tell you that the REV financial support, as well as techs and parts truck, are not likely to return. However, the relationship is of

interest to the company, as well as our club. This executive is firmly focused on improving quality of products coming out of the factory. He clearly stated that at least a temporary limitation of models and floorplans may be necessary to achieve a desired quality level. I strongly suspect that we may see a presence of at least a few of the executives at next year's Maintenance Session.

To all of you who participated in the 2018 Maintenance Session, we sincerely appreciate your support. To all of you, we wish a healthy, safe, and trouble-free season of summer travels.

*Jim Grossman*

Ramblin' Pushers President

**The Land of the Free...Because of the Brave!**

The title block photo for this issue is Ray and Linda Blush's 2002 Holiday Rambler Endeavor. It was taken at the 2018 Ramblin' Pushers MS in Goshen, Indiana. The Patriotic graphic is Ray's custom design in support of our Armed Forces.

## CONTACT US

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### Officers and Directors

From Left: Glenna Alexander, Secretary; Paul Pronze, Director; Paul Miller, Director; Ray Cupples, Director; Ray Blush, Vice President; Jim Grossman, President; Matt Libby, Director; Dick Hohorst, Treasurer.  
(John Jones, Immediate Past President not shown.)

### Standing Committees

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WebMaster	Maria Donnelly	<a href="mailto:mdonnelly@emergingcreations.com">mdonnelly@emergingcreations.com</a>

### Contact Email Address Changes

Please note that three members of the Leadership Team have new email addresses.

<b>Ray Blush, Vice Present/MS Coord.</b>	<a href="mailto:raypblush@gmail.com">raypblush@gmail.com</a>
<b>Glenna Alexander, Membership Chair</b>	<a href="mailto:rp419membership@gmail.com">rp419membership@gmail.com</a>
<b>Carol Smalley, Database Manager</b>	<a href="mailto:carolgsmalley@gmail.com">carolgsmalley@gmail.com</a>



## IMPORTANT ANNOUNCEMENTS

### 2018 Ramblin' Pushers Annual Dues

During 2018 Mid-Year Meeting, the Board approved an increase in annual dues to \$20 and eliminated the \$5 initiation fee. These changes will be in effect in 2019. Dues of \$20 may be paid for the 2019 year and/or future years at any time. If you would like to pay dues in advance, please make your check payable to **Ramblin' Pushers**. Include your HRRVC number on the check.

If you have already paid dues in advance for 2019 and any year beyond, the increase will take effect after your paid-through date.

Please mail your check to:

Ramblin' Pushers Ch. 419  
413 Walnut Street #5294  
Green Cove Springs, FL 32043-3443

### Policy for Newsletter Distribution

As reported in the previous issue, the cost of printing and mailing copies of the Newsletter to individual members has become prohibitive. Therefore, **if you have an email address, this is the last print copy of the Newsletter you will receive unless you contact the Database Manager and request a paper copy.**

The electronic version of the Newsletter offers interactive content like hypertext links to email addresses and websites in articles and all of the photos are presented with better clarity and in color. It is truly a better reader experience.

The board understands that there may be members who specifically need or wish to continue to receive the print edition. **Those persons should contact the Database Manager, Carol Smalley, by email at [carolgsmalley@gmail.com](mailto:carolgsmalley@gmail.com) or by telephone at 618-537-9999 to continue receiving the print edition.**

### MS 2019 Registration

If you turned in your Registration form for next year during the 2018 MS and have not received an acknowledgement, please contact **Carol Smalley** at [carolgsmalley@gmail.com](mailto:carolgsmalley@gmail.com) or 618-537-9999.

## IN THIS ISSUE



This issue of the Newsletter is a report of the 2018 Ramblin' Pushers Maintenance Session. It is also an opportunity to recognize the accomplishments and efforts of the approximately 200 attendees who volunteered their time and energy to make this event a success for everyone who attended. Many of the individuals who served as leaders are named in the articles written by the coordinators of the MS Committee functions.

While the MS lasts only a week, much of the preparation continues throughout the year. For example, the treasurer, Dick Hohorst, started receiving applications for 2019 during the 2018 MS and depositing the registration fees shortly after. The database manager, Carol Smalley, put the finishing touches on the records from the 2018 MS and made the changes needed to begin processing the registrations as they are received from Dick. The Evaluations of the MS and the closing dinner were read and compiled by Renae Butler and her team, reported to the board, and shared with the leadership.

One of the critical tasks of the MS leadership team is to make sure, to the extent possible, that all of the committee leaders for MS 2019 are in place before the end of MS 2018. That is not always possible, but it is the goal. Finding people who are willing to join the team and take on part of the responsibility for making the next MS ever better than the last is a challenge, but it is one upon which the very future of the MS depends. Won't you accept the invitation to join this team of dedicated volunteers when you are asked?

The first real event of every MS takes place during January in Florida with three days of meetings of

the board and the MS Committee. The Board holds a one-day meeting to address issues that require Board action and reviews lessons learned from the previous MS. They also consider the outlook for the future of the organization and event and adjust plans accordingly. During that meeting the Board determines the registration fee for the next MS, (i.e., the 2019 fee was set in January 2018), so that registration forms can be ready for distribution in the registration packets.

That meeting is followed by a two-day MS Planning session during which the Committee leaders present their plans for the MS, the status of their teams, and changes needed in the use of the fairgrounds facilities. After that meeting adjourns, the committee leaders and their teams go about the business of turning the plans into action in time for the MS to begin.

Ray Blush kicks off the content of this MS Report with his article on the next page. The several pages following Ray's report are devoted to reports from the leaders of the functional areas on the work of their groups. Note the number of times team members are mentioned by name and given recognition of their accomplishments. These are the people who made the MS happen. The costs they incur for travel, camping, and meals are borne entirely by them. Our thanks and their satisfaction is their only reward.

If you haven't already sent in your registration for 2019, you can use the form on page 24. But you'd better hurry; there is still some preferred parking left, and that space is filling fast.

Enjoy this Newsletter and share it freely. It can be downloaded and saved at any time from the public section of the Ramblin' Pushers website, [www.ramblinpushers.org](http://www.ramblinpushers.org).

The leaders, team members, and volunteers are the people who make the MS happen

## FROM THE MS COORDINATOR

### ...AND WHAT A WEEK IT WAS!



Lovely memories of the 2018 Maintenance Session are quite visible even weeks after the highly successful MS has ended. With more than 250 coaches, their pilots, copilots and pets on hand, there was more to learn, to maintain, to eat and to socialize than one can imagine!

It is critical for all of us to keep reminding ourselves that the MS could not happen if it were not for the extremely unselfish commitment of the well over 200 volunteers to make things happen. No one gets reimbursed or paid for any of the time and effort they give. It is a wonderful experience to work with so many great people!

Already, many of the officers, directors and other volunteers are beginning the initial planning stages for the 2019 MS which will begin Friday, May 3 and end with our closing dinner Wednesday evening, May 8, 2019. We have already received more than 90 registrations for next year, way ahead of the typical registration count at this point!

We've received excellent evaluations from our attendees, and are using that data to make the 2019 MS even better! This past MS saw a dramatic increase in the RV Lifestyle and Crafts area and we certainly plan to continue those opportunities in the Home and Family Arts building.

Service technicians on site were kept busy performing preventive maintenance or repairs on our coaches, and at reasonable rates.

Our well over 100 educational seminars provided us with so many examples of how much we really didn't realize about our coaches, and in particular, when we need work done during the year, we have a better understanding of what may be required as well as a better sense for the cost. One of the nicest things is that if we have a breakdown on the road, what we learned in one or more of the seminars may give us information we need to get going again, without waiting hours for a mobile repair service or tow truck to arrive. Of course, none of us can attend all of the seminars we'd like to fit into our daily schedules, and that's why we come back year after year. It's not only educational, but a lot of fun.

And while it is important for all of us to continue learning about how to address complications in our

homes on wheels, it's also important that we start our days at the MS with our daily morning hospitality of food, drink and other goodies. We never need to eat breakfast before we leave the motorhome! And the dealer or vendor sponsored lunches or dinners are always a fine addition to our days! The Amish dinners were a real treat as well, and they also are being planned for 2019.

The reception for the more than 100 First Timers (translate that to over 200 people) the night before the MS officially opened was a fun way for them to start the MS and we plan a similar event for next year. Like the morning hospitality, it was great way to meet new people and socialize.

We hope all of you have a wonderful year, and we look forward to another highly successful Maintenance Session! Mark your calendars now; early parking day is Wednesday, May 1 and arrival day is Thursday, May 2. The opening session is Friday, May 3. Of course, most of the volunteers who make the MS such a meaningful experience will be at work at the Elkhart County 4-H Fairgrounds long before that.

Be safe on our roadways, and we all hope to see you in Goshen next year!

*Ray Blush*

2019 MS Coordinator  
Vice-President, Ramblin' Pushers



## MS 2018 VOLUNTEERS

### THE MAINTENANCE SESSION IS ONLY AS GOOD AS ITS VOLUNTEERS...AND WE HAD A FANTASTIC 2018 MS



I have been the Volunteer Coordinator for three years, and each year the crew of volunteers seems to get bigger and better. I know it is repetitive, but I need to emphasize that the success of the Maintenance Session is only as good as

ALL those who help in every area. All the comments and emails during and after the event have said this was one of the very best Maintenance Sessions ever, so you are to be commended.

I wish I could name everyone who volunteered, but that would be about 2/3 of those who attended, including many first timers! Each and every committee had a dedicated group that worked long and hard. Thank you to all who checked a volunteer job (or two or three) on their registration form. My job was to communicate your preference to the appropriate team leader. Beginning with those

names, the team leaders then began to recruit their team. If the list did not have enough names to fill the need, either the team lead or I got on the phone to recruit more. And what an outstanding job everyone did! Everything ran more smoothly than ever before. Thank you to those who received a call, from the registration list or not, and were excited to help!

I hope everyone who volunteered got to help with a job they were happy with and enjoyed themselves. Many of you were asked to take on a job or two that was new to you. Your willingness to do so was very much appreciated. Without the enthusiastic cooperation from **ALL of YOU** volunteers, the maintenance session would not have been successful or fun. Our pay is the satisfaction of a job well done, the happy people, and sounds of airhorns saying goodbye as they left the fairgrounds.

### THANK YOU AGAIN...SEE YOU IN 2019

*Jane Grossman*

Volunteer Chair 2018 MS

[jane.grossman@sbcglobal.net](mailto:jane.grossman@sbcglobal.net)

314-277-0382



## BUILDINGS & GROUNDS



We had a good maintenance session and the good weather helped make it one of the best we've had in years. I hope everyone had a safe trip home or wherever their travels took them.

First, I would like to thank all the Volunteers who worked in any department of the Building and Grounds area. The leaders of these areas deserve special recognition. **Dan Poythress** in A/V, **Dennis Hill** and **Ray Cupples** in Info/Trans, **Mitch Butler** and **Bart Mix** in First Aid, **Tom Knight** and **Ralph Erb** in Parking, **Jim Riemann** in Coach Weighing, **Rodney Ahlmeyer** and **Rick Payne** in Propane Sniffing, **Ray Cupples** in Golf Carts, and **Paul Miller** and **Paul Pronze** in Engineering. I hope

you all will return next year and volunteer once again.

Unfortunately, Dan Poythress will not be able to join us next year, so we need someone to take charge of the Audio/Visual area. If you are interested in leading or assisting with this important work, please contact me by email, [applejack1022@yahoo.com](mailto:applejack1022@yahoo.com), with your name, email and phone number. I will gladly tell you about the position and what it entails to see how you can help in this area.

Have a wonderful summer and safe travel.

*Matt Libbey*

2018 Building & Grounds Coordinator



## Keeping Our Records

Please help us keep our records up to date. If you have any changes, especially mailing address, email address, or phone number, please send them to me so our database remains current. Incorrect information can make you miss important communications from the Ramblin' Pushers.

*Carol Smalley*

Database Manager

[carolgsmalley@gmail.com](mailto:carolgsmalley@gmail.com)

## ADMINISTRATIVE ACTIVITIES



Now that we are in the long stretch of warm summer months, we all know that the 2018 Maintenance Session is behind us. It was a lot of work, but was also a huge success. So, it was well worth all our planning and hard work our volunteers provided. We are all ready for a restful summer. But, in the back of our minds there is the 2019 MS to think about and the wheels are again turning.

First, I would like to thank my Team Leaders: MS Office - **Tonia Ahlmeyer**; Greeters - **Joyce Knight**; Goodie Bags - **Julia McKay**; Registration - **Car Scott**, and Evaluations - **Renae Butler** for bearing with me, since it was my first time as Chairman of Administrative Activities. But, they also would not have been able to do all that they did without their Assistants and Volunteer Staff. A tremendous job by all, thank you and KUDOS to all of you!

There were a few changes this year, such as the MS Office and Registration all being moved to the AG Hall. We believe that it worked well in this location, giving us plenty of room, and we plan to be there next year. A few problems and concerns

did come up in some areas and they will be addressed at the Mid-Winter meeting in January. We learn from our mistakes; that is why your evaluations are so important to us. Thank you for filling out the evaluation form and giving us thoughtful comments and suggestions.

Secondly, if all goes according to plan, I will be returning as the Administrative Activities Coordinator for 2019. Hopefully, all my Team Leaders will return next year, along with all our Great Volunteers. So, everyone have a great summer, safe travels and I will be contacting you in the fall as we start to work on the 2019 Maintenance Session.

*Judi Libbey*

MS 2019 Administrative Activities Chair  
[applejack1022@yahoo.com](mailto:applejack1022@yahoo.com)



## EDUCATIONAL PROGRAM



MS 2018 brought some large changes for the Educational Program Committee. **Doug Lindhout** and **Bob Hill** did an absolutely superb job of contacting vendors and factory representatives to present more than 100 technical seminars. That might have been enough in prior years, but last year we were sent a clear message by a number of participants who wanted a lively schedule of Lifestyle and Crafts sessions. **Sandy Lindhout** met the challenge with skill and enthusiasm. She proposed the creation of a dedicated space for crafters to use as a place to work on projects and visit with each other at their leisure.

As a result, the MS leadership dedicated the H&FA building to a full schedule of RV Lifestyle sessions, Craft classes, and a Fun Room that was available to crafters every day of the MS. The Lifestyle and Crafts program included cooking classes by **Janet Sadlack**; a Co-Pilots Walk-Around presented by **Harry and Sandy Hentschel**; a session on Writing Your Own Life Story by **Kay Black**; Trip Planning by **Jim and Jane Grossman**; and a "Tips and Tricks for Women by Women" session led by **Sandy Hentschel**. The Crafts program included a variety of creative activities that produced attractive and useful items. See Sandy Lindhout's report on the next page for a detailed description. As may be seen in the collage of crafters on page 13, everyone appears to have had a good time.

This program of seminars and activities has been an unqualified success, and we look forward to continuing it for the foreseeable future. But interested persons should propose projects and offer to teach the needed skills. It is important, too, that with Sandy's departure, we need to name a

new Coordinator soon. If you enjoyed these classes and your time in the Fun Room, then please consider coordinating the program or assisting next year.

**Paul Pronze** coordinated the efforts of 47 First-Timer Guides and 116 First-Timers. The First-Timers and Guides reported favorable responses to the program and have suggested a few possible improvements for next year. His report can be found on page 14.

**Dave Malcom** organized the Mentors. This important program matches knowledgeable and experienced mentors with participants who are in need of technical assistance. We need more mentors to properly serve our attendees. And with the expansion of the MS to all REV brands, it is our goal to have a number of mentors to cover all of the REV brands.

The seminar hosts were led by **Mary Jensen**. Mary's report appears on page 14 of this newsletter. The hosts performed especially well this year. They provided services for nearly all of the seminars and made the sessions better for everyone.

Thank you to all of the volunteers who, through their combined efforts, helped all of our participants leave the fairgrounds with more knowledge concerning the safe operation of their motor coaches and more information about the systems and components in our vehicles.

*Roger Smalley*

Educational Program Coordinator



## RV LIFESTYLE & CRAFTS



Many of our creative attendees enjoyed themselves in the craft classes presented by our generous Ramblin' Pushers members as well as a few teachers from the local area. A big thank you goes out to **Maggie Braden** for teaching two classes, a Fruit Pie Hot Pad and Zippered Triangle Coin Purse; **Debbie Whitehead** with her Hexi (English Paper Piecing) class; **David Jensen**, who taught an Origami class and in response to popular demand offered a second session; **Nancy Riemann** who gave a free class on how to make a fun Braided/Crocheted Fleece Blanket and was also a big help to many in the Fun Room especially myself. **Sandy Hentschel** presented her popular "Tips Tricks for Women by Women" session; and last but not least, to **Mary Yapple** who offered extended jewelry making sessions for two days! Classes from outside presenters were offered by **Susie Garberick** from The Quilt Shop of Middlebury, IN; **Francisco Avila**, Hobby Lobby instructor from Elkhart; and **Debbie Beres** and **Cammi Waggoner**, Stampin' Up consultants from Goshen. A good time was had by all! All classes were well attended with some of them filling up to capacity. The largest attendance award, however, goes to **Janet Sadlack** of Microwave Connections who traveled from Burnsville, Minnesota to share her Sharp Microwave cooking tips and recipes with us. There were 83 people in attendance at her first session and more than 50 in her afternoon session. Many people enjoyed her free food samples and took advantage of the microwave-safe cooking items she was selling after her classes. Also a big thank you goes to **Mary Anne Verstraete** for coming up with the concept of a Fun Room and for donating several self-led project instructions and materials for use in the Fun Room. For myself, I had the pleasure of coordinating the efforts of all these talented, sharing people and seeing the joy in

if you are a "maker" of things that you could teach to others, please step forward and share your skills!

student's faces as they successfully completed their classroom projects and showed them off to fellow students.

There was a lot of idea-sharing going on there in the Fun Room—hearing stories of not only how something was created but why and who the projects were for or might be donated to. We had a couple of individuals making clothing for mission projects, donating their own time and materials to make shorts for needy children in other countries.

Our first year operating totally in the Home and Family Arts Building was a great success. At one point we had two classes going on simultaneously as well as people working on projects in the Fun Room. We heard requests for even more variety in classes for next year so please, if you are a "maker" of things that you could teach to others, please step forward and share your skills and experience.

Not only do we not want to impose on the same teachers each year but we also want to offer new activities for members who come every year. Please consider sharing in the fun in this way. You'd be amazed that as a teacher, how much you can learn! And, we're looking for someone to teach cooking classes next year. You could even work as a team. Please consider your participation next year.

*Sandy Lindhout*

RV Lifestyle & Crafts Coordinator



## FIRST-TIMER GUIDES



At final count, we had 116 First-Timers at the MS. Nearly all were served by First-Timer Guides who helped them prepare for the MS and get off to a good start. I want to thank all the First-Timer Guides for making the 2018 Maintenance Session a success. The effort that was put in by the Guides was recognized by the First-Timers and shown in the feedback that we received.

One of many success stories is that the three First-Timers of one of the Guides in 2017 enjoyed the session so much that all three returned. Two became Guides in 2018 and they brought two additional First-Timers.

For the first time, we were able to seat the Guides and the First-Timers together at reserved tables in the First Timer Reception. First-Timer Guides play an important role in the MS organization. They are a major source of information for First-Timers before the MS and become a source of help learning their way around the fairgrounds and the

MS program. An effective Guide can make the difference between an enjoyable MS and one that is confusing and overwhelming.

If you did not serve as a Guide in 2018, be sure to do so next year. The experience can be as good for the Guide as it is for the First-Timers.

We hope that 2019 will bring another large group of First-Timers to the MS. We will need

to have plenty of Guides available to help them enjoy their introductory experience at the Ramblin' Pushers Maintenance Session.

See you all in 2019.

**First-Timer Guides can make the MS experience enjoyable and effective.**

*Paul Pronze*

First-Timer Guides Coordinator  
[pcpronze@yahoo.com](mailto:pcpronze@yahoo.com)

## SEMINAR HOSTS



Seminar hosts, the folks who introduce the presenters, ask for evaluations to be completed and remind the audience to silence their cell phones, set a high standard of excellence at the 2018 MS. The team hosted 102 (ninety-nine percent) of the technical and lifestyle seminars offered to the participants at this year's Maintenance Session.

The evaluations help the scheduling team assign seminars to rooms that can best accommodate the

presenters and expected audiences. They also alert the MS team to problems that may not be noticed without the help of the hosts and audience members who completed seminar evaluations.

A tremendous thank you to all the 2018 Seminar Hosts. The more hosts we have, the better able we are to make sure our educational program continues to be a high quality experience for our attendees.

*Mary Jensen*

Seminar Host Coordinator

## WELCOME FIRST-TIMERS TO THE MS

Here are a few of the many, many photos of this record setting First-Timer Reception. Thanks to Cummins Sales and Service for their generous sponsorship of the evening and to the volunteers who organized the event and served the food.

We hope that you all enjoyed the MS and learned much about your RV and its safe use. We also hope to see you return for the 2019 MS and many years beyond.





## COMMERCIAL ACTIVITIES



At the Maintenance Session commercial activities center in and around Building A. This year we tried a new arrangement of vendors and tables that worked out really well. All of the vendor booths faced towards the inside, with enough table seating for lunches and socials. Service sign-ups lined the back of the interior row of booths, and the dealer coach displays filled the south end of the building and spilled outside into the field immediately south.

### VENDORS

Many of our old friends were back to sell you all of the things for your coach that you did not even know you needed. This year marked the return of Techno RV and Almost Heaven Microfiber to the MS. We had a couple of new participants who also registered as vendors. We are often asked why we do not have more vendors. Quite frankly there is only so much money to be spent. If we invite too many vendors, none of them will do very well, and they will not want to be back next year.

### SERVICE PROVIDERS

Our service providers were anchored by Cummins Sales & Service, along with our two general service

shops, Elkhart Sales & Service and Pro Custom Inc. Aall\*Brite was available to wash and wax your coach, while Tyson's All Clean Carpet specialized in cleaning interiors. Among the more specialized service providers were LCI (Lippert Components), and Atwood Mobile. Hydronic Heating Specialists and Lloyd DeGerald Services took care of Aqua-Hot service. A special thanks to Atwood Mobile and LCI who performed a great deal of free or low-cost service for our participants. Many of the vendors also did service, e.g. Elkhart Satellite Systems, Precise Satellite, and Blue Ox.

### DEALERS

Our new and pre-owned coach dealers included Day Bros. Auto and RV, Paul Evert's RV Country, and Veurinks' RV Center. We want to especially thank Paul Evert's and Day Bros. who provided lunch as part of our "Featured Dealer" program. We are also extremely grateful to Veurinks' who managed some last-minute heroics to represent the Holiday Rambler brand. At last count we sold 1 new and 2 pre-owned coaches during the MS.

## MANUFACTURER RELATIONS—REV RECREATION GROUP

Many of you have new REV Recreation Group coaches. Among the 256 coaches at the MS, we had 47 coaches still under warranty. REV sincerely wants you to be satisfied with the service for your warranty issues. The Ramblin' Pushers can help, but you must observe the following procedures:

1. Register the problems with REV Recreation Customer Service. Call 800-322-8216; ask for Customer Service. Report the problem including your VIN and/or UIN numbers, along with your name and contact information.

2. Try to get an appointment at the nearest Factory Service Center or Authorized Dealership.

3. Notify Customer Service if your scheduled service is after the end of your warranty period. Make sure that this service will be performed under warranty.

4. If for any reason, you are not satisfied with the resolution of your warranty issues, contact:

Jim Grossman  
President Ramblin' Pushers  
[jim.grossman@sbcglobal.net](mailto:jim.grossman@sbcglobal.net)

5. I will take your issue to the next level with REV Recreation Group.

*Jim Grossman*  
President, Ramblin' Pushers

## BYLAWS CHANGES APPROVED

At the Business Meeting held during the 2018 Maintenance Session the revised Ramblin' Pushers Bylaws were voted on and approved by the membership. The major change was to open membership to anyone owning an REV brand diesel motorhome, or to anyone who was formerly a member of the Ramblin' Pushers and who currently owns any brand of Class A or Super C diesel motorhome. Membership in the HRRVC (National) is a prerequisite for membership in the Ramblin' Pushers. This change allows any owner of a REV brand diesel motorhome to become a member of the Ramblin' Pushers with voting rights and allows them to serve on the Ramblin' Pushers Board of Directors.

The Board of Directors also approved a change to who is eligible to attend the Maintenance Session. Now participation in the annual Maintenance Session is open to all owners of REV Class A or Super C diesel motorhomes, or any previous MS participants who own any brand of Class A or Super C diesel motorhome. We welcome all REV diesel owners and previous MS participants who meet these requirements.

*Paul Miller*

Bylaws & Standing Rules Committee

## 2018 ELECTION RESULTS

In the Board election portion of the annual Business Meeting, all of the Officers, Jim Grossman, President; Ray Blush, Vice-President; Glenna Alexander, Secretary; and Dick Hohorst, Treasurer were reelected for one-year terms. Matt Libby was reelected for a second two-year term and Ray Cupples was elected for a two-year term. A group photo of the new Board appears on page 3.

Departing from the Board after four years of service was Hugh Skidmore. While not currently eligible to serve on the board again, we look forward to continuing to work with both Hugh and Nova for many more years as highly engaged members of the Ramblin' Pushers.



Ray Cupples  
Director



Matt Libby  
Director



President, Jim Grossman, thanks Hugh Skidmore for four years of service on the Ramblin' Pushers Board

## MEMBERSHIP

What a wonderful Maintenance Session! Thanks to the many volunteers that worked so hard to create this setting to provide an opportunity for all of us to come together to become more educated about the motorhomes in which we love to travel!

I am privileged to serve as your new Membership Chair for the Ramblin' Pushers Chapter 419 and to continue to serve as Secretary for the second year. What a learning experience it has been and a joy to meet so many wonderful people. We welcomed 35 new members to the Ramblin' Pushers at the 2018 Maintenance Session. They are now full members with voting rights and the ability to hold office.

Thanks to the Bylaws changes adopted by the membership at the Business Meeting on May 7, owners of all REV brand diesel motorhome can become members of the Ramblin' Pushers. Former participants in the MS may continue to attend and participate in the Maintenance Session.

If you wish to become a member:

1) You must first be a current member of HRRVC, the national Holiday Rambler club. You may join HRRVC on their website: <https://www.hrrvc.org>. Membership dues are \$50.00 per year. If you have questions or are unsure about the status of your membership, you may call HRRVC at 877-702-5415.

2) You may then join Ramblin' Pushers. A fillable pdf form is available at [www.ramblinpushers.org](http://www.ramblinpushers.org) under the "Join 419" section of the website. Print the completed form and mail it with a \$20 check for the first year dues to the address at the bottom of the form.

Once these steps have been completed, you will receive a new member packet in the mail.

Thanks to many of you who picked up invitation packets at the 2018 Maintenance Session to provide to REV brand diesel motorhome owners to let them know about the 2019 Maintenance Session. You are ambassadors for the Ramblin' Pushers throughout your travels! Just remember how glad you are that someone told you about the Maintenance Session! If you need more packets or have questions, please let me know at [rp419membership@gmail.com](mailto:rp419membership@gmail.com) or 785-452-1651.

*Glenna Alexander*  
Membership Committee Chair



## COACH MAINTENANCE

Like many of you I am a great fan and an avid reader of the Ramblin\_Pushers Yahoo Group ([http://groups.yahoo.com/group/ramblin\\_pushers](http://groups.yahoo.com/group/ramblin_pushers)). When facing any new maintenance challenge I have found the group helpful and responsive. Their combined experience, wisdom and occasional humor lighten the load and usually provide solutions. The nature of the forum provides a focus on solutions. In this column my objective is to focus on one topic and provide the background and details for the less experienced among us who need a little more information to feel comfortable with the maintenance of our coaches.

### Cleaning Your Black Tank

A search of the yahoo group conversations on this topic provides lots of hits. The authors provide points of view covering the entire spectrum. On one hand - "Why clean the tank? I empty it regularly and will just get it dirty again anyway." The use of various chemicals and regular cleanings with a wand are an alternate point of view. Until recently I just glanced through most conversations on the topic. My Navigator is equipped with a built in sprayer to flush the black tank and I wasn't using it all the time but wasn't having any problems either. True, my sensors haven't been working for a long time but everyone has that problem or so I rationalized. Last winter I decided to give the black tank a good flush to see if that would help with the sensors. I had already tried the Dawn detergent and the ice cube solutions without any success. Unfortunately my attempt to flush the black tank also failed. I discovered that the sprayer was blocked. Once again I searched the group conversations and learned it isn't difficult to remove the sprayer from the top of the black tank, using a small drill you can clean out the clogged holes and, using a sealant, remount the sprayer. It was on my list to do that job while I was at the Maintenance Session this year. Our stay was cut short this year and I didn't get it done but while there I got interested in one of the vendors. They were offering to pressure wash your rig's black tank for \$200. I visited their booth many times but was

never able to see them. They had a signup sheet on their table and many members were taking advantage of the opportunity. I had to leave before I could get any feedback so I cannot report on how satisfied the members were. I wasn't willing to put down \$200 to find out but it did provide the basis for another approach. I own a large pressure washer. It is a pain but I haul it out once a year to wash the pollen and dirt off my house. There are many other times I could use it but decide to just go with a hose instead. It would really be nice if I had a smaller electric pressure washer for those small jobs. Yes, I can buy a pretty good one for about half what they were charging.

I like to do some research before making a purchase so I started with YouTube videos on the subject. I was astonished at the number of videos available on this subject. I began by looking at reviews of various cleaning methods (sprayers mounted in the tank, connectors for the dump valve that allowed use of a garden hose for flushing, wands stuck down the toilet). The tests and videos are well done involving clear tanks so

spray patterns could be observed. Spoiler alert! Later in this article I will reveal that the best solution was already known to us. Refusing to let facts get in the way of a decision, I purchased an electric pressure washer.

I don't have a dump station at my home so this weekend at our monthly chapter rally I

used my new pressure washer to clean my black tank. I am declaring a partial success. My tank is clean. My efforts did break free the residue that was blocking the built in sprayer. I will be using that every time I dump in the future. My youtube research revealed that these sprayers do help but they do not flush the entire tank. I do believe the pressure washer did a good job. It has multiple nozzles for a variety of purposes. I started with a 45 degree nozzle with an added device directing the spray sideways for better coverage of the entire tank. I used this until the water running in the sewer was clear. I then changed the nozzle using a 25 degree nozzle for more intense pressure. The water was filthy again for several minutes before it again cleared up. I am convinced that the pressure



washer does a better job than just using a wand on a garden hose. Does it need to be that clean? I don't think so. I conclude that the wand solution is good enough. I declared the effort a partial success because my efforts cleaned the tank and freed up my sprayer but did not fix the sensors. I also tried using a sensor cleaning solution recommended by a friend this weekend. I filled the tank to 3/4, added the solution, drove home and let it sit for 24 hours before dumping. It didn't work for me although the friend insisted it works for him. He has to use it about once a year. I'm going to have to look into other causes like the sensor or its ground. That will have to wait for another article.

Now what was the known solution? Last December Chris Throgmartin provided the following response to a member's query about build up in his black tank:

*Your post is very timely. Ingrid and I just finished spending two days at Thetford headquarters undergoing training. We just signed an agreement to become a dealer and a rep for their chemical, toilet and sanicon lines. During one portion of the training we worked with their head chemist. This was one item we discussed, waste tank usage. It is always a good idea to leave both the grey and black tank valves closed. When dumping your tanks start with the black tank first and then the gray tank. Never leave your black tank valve open.*

*In regards to removing the solids you currently have built up I suggest using this product. The best solutions to use are enzymes. I highly caution you about using non approved solutions. Products meant for the home will eat away seals*

*and the gate valves on your waste tank system. Here is what I suggest: [https://www.amazon.com/Aqua-Kem-Holding-Tank-Treatment-deodorant/dp/B0000AXYLP/ref=sr\\_1\\_2?ie=UTF8&qid=1513735363&sr=8-2&keywords=thetford+aqua+kem](https://www.amazon.com/Aqua-Kem-Holding-Tank-Treatment-deodorant/dp/B0000AXYLP/ref=sr_1_2?ie=UTF8&qid=1513735363&sr=8-2&keywords=thetford+aqua+kem)*

*Add this to the tank and let it sit for 24 hours.*

*Then flush. I clean my black tank once a year using a hot water heater spray wand on the end of a garden hose. Turn your water off, step on the toilet pedal to open the ball valve and then spray away. As I stated, never leave your black tank valve open. I would treat your black tank several times to be sure you load the tank up with enzymes to break down any solid matter left over.*



As I mentioned earlier, I wasn't paying a lot of attention at the time. Based on the research I've done and my personal efforts with the pressure washer I now endorse the solution Chris provided last year. The wand used quite successfully in one of the YouTube videos I watched was like a Camco 40074 RV Flexible Swivel Stik. I saw one of them on the shelf at General RV this weekend for less than \$30. It is also sold by Walmart.

The video explained that the flexible wand is most useful because not all rigs have a direct drop from the toilet into the black tank. In addition, the flexible portion allows you to move the sprayer towards the ends of the tank. The video link is <https://www.youtube.com/watch?v=K3QZmqf77FQ>

**Bob McCann**

Ramblin' Pushers Newsletter  
Assistant Editor

## TREASURER'S REPORT SPRING & SUMMER 2018

**Credit Card Processing.** Well, this year's very successful MS is now history. As I had mentioned in our last newsletter, we started using our Square credit card processing for certain categories of payments. It was well received with some expressing hope that we would remove the \$100 limit and expand it to include all MS expenses. We wanted to take baby steps this first year to see what impact it had on our income. We will be addressing increasing the limit at our next Mid-Year Planning Session in January. Of course, whatever is decided will not take full effect until the 2020 MS, but I will recommend that we raise the limit for 2019 to \$150. We will investigate, and possibly incorporate, what other organizations, such as FMCA, do when using credit. There is a fee for each transaction that those wanting to use credit will have to bear. One possibility is to publish one registration fee for credit cards; but if you pay by cash or check, you would get a discounted fee - just a thought for now.

**New Liability Account.** We have added the Equipment Repair & Replacement Reserve account

to ensure we have funds available to repair or upgrade our equipment. One example is that we have to recertify our weigh scales every two years. Another is that our audiovisual equipment is either reaching the end of its usable life, or is no longer compatible with the Fairground's system. Nothing lasts forever.

**Net Worth Statement.** Under Assets, the Cash Account is used only during the MS. The Receivable Invoices are for two sponsorship payments that are working their way through corporate channels. We also expect further Coach Sale income. Under Liabilities, the deferred accounts reflect our receipt of over 80 2019 MS registrations so far; as well as any prepaid Membership Dues for out years. On January 1<sup>st</sup>, all 2019 deferred accounts will convert to current income.

*Dick Hohorst*

Ramblin' Pushers Treasurer



**Ramblin' Pushers Net Worth  
As of 5-31-18 (Cash Basis)**

Account	Balance
<b>Assets</b>	
<b>Cash and Bank Accounts</b>	
Checking	\$ 37,434.46
Savings	\$ 6,075.14
Cash Account (Only during MS)	\$ 0.00
<b>Other Assets</b>	
President Credit Card (Secured Amt.)	\$ 5,000.00
Receivable Invoices	\$ 2,667.45
<b>Total Assets</b>	<b>\$ 51,177.05</b>
<b>Liabilities</b>	
<b>Credit/Debit Cards</b>	
President Credit Card	\$ (171.03)
Treasurer Debit Card	\$ 0.00
PayPal Account	\$ 0.00
<b>Other Liabilities</b>	
2019 091 Deferred Registrations	\$ (10,504.00)
2019 092 Deferred Camping	\$ (11,026.00)
2019 093 Deferred Non-Mbr Fees	\$ (280.00)
2019 Deferred Membership Dues	\$ (380.00)
2020 Deferred Membership Dues	\$ (80.00)
2021 Deferred Membership dues	\$ 0.00
Equipment Repair & Replacement Reserve	\$ (1,000.00)
<b>Total Liabilities</b>	<b>-\$23,441.03</b>
<b>Total Assets less Liabilities</b>	<b>\$ 27,736.02</b>

# Ramblin' Pushers 2019 Maintenance Session

You will leave better educated about Use,  
Care, Safety & Maintenance of your coach.

## REGISTRATION

Return this Form with Check or Money  
Order made payable to **Ramblin' Pushers**:

**Ramblin' Pushers Chapter 419**  
**413 Walnut Street #5294**  
**Green Cove Springs, FL**  
**32043-3443**

You should receive a confirmation email  
about 4-6 weeks after mailing in your  
registration. In April 2019 pre-arrival  
packets will be distributed via email to  
registered attendees.

## CANCELLATIONS

Cancellations will only be accepted PRIOR  
to MS Early Parking Day and are subject to  
a \$20 administration fee.

To cancel you must call 866-208-7411 or  
email [jim.grossman@sbcglobal.net](mailto:jim.grossman@sbcglobal.net) prior to  
5/1/19.

**May 3 – May 8, 2019**

**Arrival Day May 2**

## Facilities

**Elkhart County 4H Fairgrounds**  
**17746-D CR 34**  
**Goshen, Indiana 46528**  
**GPS: N41.5807 W85.8007**

- 7 nights parking starting 5/2/2019
- 30 & 50 Amp sites
- Water, sewer or one free septic truck pump
- Coach weighing/propane leak testing available
- Food vendor on site

## Planned Activities

Opening Session for MS - Friday, May 3 - 9:15 a.m.

- Limited activities 5/1 and 5/2
- 6 Days of Seminars by Vendors, Suppliers,  
Club Members and REV Group.
- RV Lifestyle and Family Sessions
- Roundtable Discussions
- Service Technicians available
- Coach Displays, Vendors, & Suppliers
- Socials, Daily Morning Hospitality, and  
Closing Dinner

Visit our WEBSITE [www.ramblinpushers.org](http://www.ramblinpushers.org)  
or call 866-208-7411 for more information!

## PARKING

Your parking area will be based on the  
date your registration is postmarked.

## Register EARLY!

To park together, you MUST register  
together AND arrive together.

Arrival Day parking (5/2) is included.  
**Early parking (5/1) is an extra \$25.**

Please **DO NOT** arrive before May 1 (Early  
Parking Day) unless authorized. Arriving  
earlier could result in your having to pay  
the full fairground camping fee for those  
days and then moving your coach to your  
assigned location on Arrival Day.

## HANDICAPPED SPACES

Only 19 handicapped spaces are available  
and will be assigned based on date  
registration is postmarked.

HRRVC assumes no responsibility or liability, nor is any Officer, National Director, or any other person authorized to assume any responsibility or liability for any personal injury or property damage suffered by its members and/or their family or guest in attendance at or on the road to or from this Maintenance Session or other HRRVC event.

HRRVC or XX#

Vehicle ID # (17 digit VIN)

Names #1 \_\_\_\_\_ #2 \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone: Home \_\_\_\_\_ #1 Cell \_\_\_\_\_ #2 Cell \_\_\_\_\_

#1 Email \_\_\_\_\_ #2 Email \_\_\_\_\_

Coach Make \_\_\_\_\_ Model \_\_\_\_\_ Yr. \_\_\_\_\_ Length \_\_\_\_\_ Engine Mfr. \_\_\_\_\_

Registration Fees: (Payable to Ramblin' Pushers)

**Volunteer!** Indicate #1 or #2 or BOTH if you could help: **(No check marks!)**

Coach with 2 persons \$280 \_\_\_\_\_

First Aid \_\_\_\_\_ Audio/Visual \_\_\_\_\_ Engineering \_\_\_\_\_ Parking \_\_\_\_\_

Coach with 1 person \$230 \_\_\_\_\_

Info/Trans \_\_\_\_\_ Coach Weigh \_\_\_\_\_ Round Table Moderator \_\_\_\_\_

Extra Person in Coach, add \$70 \_\_\_\_\_

Seminar Host \_\_\_\_\_ Mentor \_\_\_\_\_ RV Lifestyles \_\_\_\_\_

Non-Ramblin Pushers Member, add \$20 \_\_\_\_\_

Tours Table \_\_\_\_\_ Book Exchange \_\_\_\_\_ Office \_\_\_\_\_

Early Parking Day – May 1, add \$25 \_\_\_\_\_

Registration \_\_\_\_\_ Goody Bag Prep \_\_\_\_\_ Greeters \_\_\_\_\_

**TOTAL AMOUNT PAID (US \$ only)** \_\_\_\_\_

Evaluations \_\_\_\_\_ First-Timer Guides \_\_\_\_\_ As Needed \_\_\_\_\_

Check if applicable:

Handicapped \_\_\_\_\_  
(Limit of 19 parking spaces)

**ATTACH COPY OF CURRENT  
HANDICAPPED PERMIT TO THIS  
REGISTRATION.**

Are you a **First Timer**? \_\_\_\_\_

If so, how did you hear about the MS?

Club Member \_\_\_\_\_ Who? \_\_\_\_\_

Ramblings \_\_\_\_\_ Other \_\_\_\_\_

**For Office Use** ID No \_\_\_\_\_

Amt Paid \_\_\_\_\_

Check # \_\_\_\_\_

Postmarked \_\_\_\_\_

## SPONSOR MEMBERS

Sponsor members are companies who are members of the Ramblin' Pushers and serve the RV market, either as dealers of new coaches with or without service facilities, or are companies who provide a range of maintenance and repair services. These companies have locations across the US and one in Canada.

In the course of our RV travels, Ramblin' Pushers members may have occasion to call upon one or more of these Sponsor Members for routine maintenance or repairs.

Sponsor memberships are renewed annually, and include a donation to the Ramblin' Pushers organization. In addition, some sponsor members support our annual Maintenance Session by providing a display in the dealer or vendor area.

We thank the Sponsor Members for their support of our club and offer the following information about them as a convenience to our members. The information provided does not constitute an endorsement of any product or firm by the Ramblin' Pushers organization.

## SPONSOR DEALERS

### Service Codes

1. Service & Repairs
2. Collision Repair
3. Supplies/Accessories
4. Disposal Station
5. LP Gas
6. Chassis/Engine Service
7. Overnight Parking
8. 10% Discount on Store Items
9. RV Storage
10. RV Wash Service

### ALLIANCE COACH, INC.

4505 Monaco Way  
Wildwood, FL 34785  
352-330-3800

Website: [www.alliancecoach.com](http://www.alliancecoach.com)  
Sales: Tom Peterson 352-330-3800  
[tom.peterson@alliancecoach.com](mailto:tom.peterson@alliancecoach.com)  
Service: Mike Hawkins 352-330-3800  
[service@alliancecoach.com](mailto:service@alliancecoach.com)  
Services: **1, 2, 3, 4, 5, 6, 7, 10**  
Models: All HR Diesel Models

2T2018

### DAY BROS. AUTO & RV SALES, LLC

3054 Laurel Road  
London, KY 40744  
606-877-1530

Website: [www.daybrosvsales.com](http://www.daybrosvsales.com)  
Email: [ken.day@hotmail.com](mailto:ken.day@hotmail.com)  
Contact: Kenny Day 606-877-1530  
Sales: Jerry Lowe 606-877-1530  
Service: George Day 606-877-1530  
Services: **1, 2, 3, 5, 8, 9, 10**  
Models: All HR Diesel Models

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## SPONSOR DEALERS (CONT.)

### GENERAL RV

13396 E. US Hwy 92  
Dover, FL 33527  
Local: 813-305-2500  
Toll Free: 800-388-8627

Website: [www.generalrv.com](http://www.generalrv.com)  
Contact: Jason Cohen 813-305-2500  
[Jcohen@generalrv.com](mailto:Jcohen@generalrv.com)  
Sales: Steve Ratcliff 813-305-2500  
Service: Steve Scrape 813-359-9077  
Services: **1, 2, 3**  
Models: All HR Diesel Models

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### GENERAL RV

14000 Automall Drive  
Huntley, IL 60142  
Local: 847-669-5570  
Toll Free: 877-597-0817

Website: [www.generalrv.com](http://www.generalrv.com)  
Contact: Tim Mann 847-669-5570  
[Tmann@generalrv.com](mailto:Tmann@generalrv.com)  
Sales: Chris Stevens 847-669-5570  
[Cstevens@generalrv.com](mailto:Cstevens@generalrv.com)  
Service: Scott Rosselein 847-669-5102  
[Srosselein@generalrv.com](mailto:Srosselein@generalrv.com)  
Services: **1, 2, 3, 4, 5, 7, 8, 10**  
Models: All HR Diesel Models

2T2018

### GENERAL RV

25000 Assembly Park Drive  
Wixom, MI 48393  
Local: 248-349-0900  
Toll Free: 800-778-4878

Website: [www.generalrv.com](http://www.generalrv.com)  
Contact: Jason Quillen 248-349-0900  
[Jquillen@generalrv.com](mailto:Jquillen@generalrv.com)  
Sales: Chris Cole 248-349-0900  
[Ccole@generalrv.com](mailto:Ccole@generalrv.com)  
Service: Dave Carlisle 248-349-0900  
[Dcarlisle@generalrv.com](mailto:Dcarlisle@generalrv.com)  
Services: **1, 2, 3, 4, 5, 7, 9, 10**  
Models: All HR Diesel Models

2T2018

### GENERAL RV

14295 Minuteman Road  
Draper, UT 84020  
Local: 801-307-1070  
Toll Free: 877-570-7708

Website: [www.generalrv.com](http://www.generalrv.com)  
Contact: Paxton Jensen 801-307-1070  
[pjensen@generalrv.com](mailto:pjensen@generalrv.com)  
Sales: Robbie Jensen 801-307-1070  
[rbjensen@generalrv.com](mailto:rbjensen@generalrv.com)  
Zac Anderson 801-307-1070  
[zanderson@generalrv.com](mailto:zanderson@generalrv.com)  
Service: Bret Folkman 801-307-1075  
[bfolkman@generalrv.com](mailto:bfolkman@generalrv.com)  
Services: **1, 2, 3, 5, 8**  
Models: All HR Diesel Models

2T2018

### GIANT RV—MONTCLAIR, CA

9150 Benson Ave.  
Montclair, CA 91763  
888-816-1795

Website: [www.giantrv.com](http://www.giantrv.com)  
Email: [sales@giantrv.com](mailto:sales@giantrv.com)  
Contact: Dick Torres 888-816-1795  
[dicktorres@giant.com](mailto:dicktorres@giant.com)  
Service: Paul Nunez 888-816-1795  
Services: **1, 2, 3**  
Models: All HR Diesel Models

2T2018

### MOTOR HOME SPECIALISTS

100 O'Banion Way\*  
Alvarado, TX 76009  
Local: 817-790-7771  
Toll Free: 800-335-6054

Website: [www.mhsrv.com](http://www.mhsrv.com)  
Sales: Mark Griffith 817-790-7771  
[markg@mhsrv.com](mailto:markg@mhsrv.com)  
Service: Terry Humphries 817-790-7771  
[service@mhsrv.com](mailto:service@mhsrv.com)  
Services: **1, 2, 3**  
Models: All HR Diesel Models

\*GPS may prefer 5411 South I-35W

2T2018

## SPONSOR DEALERS (CONT.)

### PREMIER MOTOR COACH SERVICES

4340 East Tennessee Street  
Tucson, AZ 85714  
520-624-2024  
877-624-2024

Website: [premiermcs.com](http://premiermcs.com)  
Email: [eolstrom@premiermcs.com](mailto:eolstrom@premiermcs.com)  
Sales: Joe Cartwright 520-624-2024  
[jcartwright@premiermcs.com](mailto:jcartwright@premiermcs.com)  
Service: Eric Olstrom 520-624-2024  
[eolstrom@premiermcs.com](mailto:eolstrom@premiermcs.com)  
Other: Debbie Watts 520-624-2024  
[dwatts@premiermcs.com](mailto:dwatts@premiermcs.com)  
Services: 1, 2, 3, 6, 8, 10  
Models: All HR Diesel Models

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### RV COUNTRY

2155 Highway 95  
Bullhead City, AZ 86442  
Sales: 877-346-8142  
Office: 928-704-5080

Website: [www.rvcountry.com](http://www.rvcountry.com)  
Email: [sales@rvcountry.com](mailto:sales@rvcountry.com)  
Sales: Bill Coverdale 928-704-5080  
[bcovdale@rvcountry.com](mailto:bcovdale@rvcountry.com)  
Service: Krystal Leslie 928-704-5080  
[kleslie@rvcountry.com](mailto:kleslie@rvcountry.com)  
Services: 1  
Models: All HR Diesel Models

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### RV COUNTRY

3633 South Maple  
Fresno, CA 93725  
Sales: 855-593-5246  
Parts & Service: 559-486-1000

Website: [www.rvcountry.com](http://www.rvcountry.com)  
Email: [sales@rvcountry.com](mailto:sales@rvcountry.com)  
Contact: Curt Curtis 855-593-5246  
[curt@rvcountry.com](mailto:curt@rvcountry.com)  
Sales: Shawn Williams 855-593-5246  
Service: Hank Dudley 559-486-1000  
Services: 1, 2, 3, 4, 5, 6, 7, 8, 9  
Models: All HR Diesel Models

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### RV COUNTRY

90915 Roberts Road  
Coburg, OR 97408  
Toll Free: 844-246-9557  
Parts & Service: 541-686-6044

Website: [www.rvcountry.com](http://www.rvcountry.com)  
Email: [sales@rvcountry.com](mailto:sales@rvcountry.com)  
Contact: Jim Hardy  
[gentslemanjimhardy@gmail.com](mailto:gentslemanjimhardy@gmail.com)  
Sales: Winnie Anderson 844-246-9557  
Service: Randy Fergusson 541-686-6044  
Services: 1, 2, 3, 4, 5, 7, 8  
Models: All HR Diesel Models

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### RV COUNTRY

5111 20th Street E  
Fife, WA 98424  
Local: 253-926-6000

Website: [www.rvcountry.com](http://www.rvcountry.com)  
Email: [sales@rvcountry.com](mailto:sales@rvcountry.com)  
Sales: Gary Fisher 844-248-8995  
[gfisher@rvcountry.com](mailto:gfisher@rvcountry.com)  
Service: jeffg@rvcountry.com 541-636-6041  
Services: 1, 3, 6, 7  
Models: All HR Diesel Models

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### SICARD RV

7526 RR 20  
Smithville, ON, LOR 2A0 CANADA  
905-957-3344  
800-688-2210

Website: [www.sicardrv.com](http://www.sicardrv.com)  
Email: Gary Sicard 905-957-3344  
[gsicard@sicardrv.com](mailto:gsicard@sicardrv.com)  
Contact: Blair Sicard 905-957-3344  
[bsicard@sicardrv.com](mailto:bsicard@sicardrv.com)  
Sales: Roger Sicard 905-957-3344  
[rsicard@sicardrv.com](mailto:rsicard@sicardrv.com)  
Service: Terry Sicard 905-957-3344  
[service@sicardrv.com](mailto:service@sicardrv.com)  
Services: 1, 2, 3, 4, 5, 6, 7, 8, 10  
Models: All HR Diesel Models

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## SPONSOR DEALERS (CONT.)

### VEURINKS' RV CENTER

7144 Division Ave. S  
Grand Rapids, MI 49348  
Toll Free: 866-638-5405

Website:	<b><a href="http://www.veurinksrv.com">www.veurinksrv.com</a></b>	
Email:	<a href="mailto:rvsales@veurinksrv.com">rvsales@veurinksrv.com</a>	
Contact:	Tim Veurink	616-965-9608
	<a href="mailto:tveurink@veurinksrv.com">tveurink@veurinksrv.com</a>	
Sales:	Matt Veurink	616-965-9606
	<a href="mailto:matt@veurinksrv.com">matt@veurinksrv.com</a>	
Service:	Tom Woods	616-965-9631
	<a href="mailto:tom@veurinksrv.com">tom@veurinksrv.com</a>	
Services:	<b>1, 3, 6, 7, 8, 10</b>	
Models:	All HR Diesel Models	

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## SERVICE SPONSORS

### COACH SUPPLY DIRECT

69039 Elkhart Road  
Edwardsburg, MI 49120  
Toll Free: 800-589-7251

Website:	<b><a href="http://www.coachsupplydirect.com">www.coachsupplydirect.com</a></b>	
Email:	<a href="mailto:info@coachsupplydirect.com">info@coachsupplydirect.com</a>	
Contact:	Joshua Leach	800-589-7251
	<a href="mailto:josh@coachsupplydirect.com">josh@coachsupplydirect.com</a>	
Services:	<b>1, 2, 3, 7, 8, 9</b>	

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### CUMMINS SALES & SERVICE

3415 W. Coliseum Blvd.  
Fort Wayne, IN 46808  
Local: 260-482-3691

Website:	<b><a href="http://www.salesandservice.cummins.com">www.salesandservice.cummins.com</a></b>	
Email:	<a href="mailto:cd575@cummins.com">cd575@cummins.com</a>	
Contact:	Carrie Buisman	260-482-3691
Sales:	Steve Gregg	260-918-2422
	<a href="mailto:bell3@cummins.com">bell3@cummins.com</a>	
Service:	Eric Schott	260-918-2409
	<a href="mailto:di144@cummins.com">di144@cummins.com</a>	
Services:	<b>1, 3, 6, 7, 8</b>	

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## SERVICE SPONSORS (CONT.)

### EAGLE'S PRIDE RV, INC.

108C Plantation Drive  
Titusville, FL 32780  
Toll Free: 800-552-3555  
Local: 321-383-0288

Website: [www.eaglespriderv.com](http://www.eaglespriderv.com)  
Email: [eaglespride@yahoo.com](mailto:eaglespride@yahoo.com)  
Contact: Mike & Joshua Thibeau 321-383-0288  
Sales: Carrie Wilmer 321-383-4495  
Service: Joshua Thibeau 321-383-0288  
Services: **1, 2, 3, 6**

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### ELKHART SALES & SERVICE, INC.

27895 CR 10, Ste. B  
Elkhart, IN 46514  
Local: 574-262-9499

Website: [www.elkhartssi.com](http://www.elkhartssi.com)  
Email: [mmiller@elkhartssi.com](mailto:mmiller@elkhartssi.com)  
Contact: Marvin Miller, Pres. 574-238-1124  
Service: Tom Bumpus, GM 574-215-1441  
[tom@elkhartssi.com](mailto:tom@elkhartssi.com)  
Service: Eric Bumpus 574-215-1441  
Services: **1, 2, 3**

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### GLEN'S TIRE INC.

609 E. Waterford St.  
Wakarusa, IN 46573  
Local: 574-862-1159

Website: [www.glenstire.net](http://www.glenstire.net)  
Email: [pitstop@glenstire.net](mailto:pitstop@glenstire.net)  
Contact: Glen Zimmerman 574-862-1159  
[glen@glenstire.net](mailto:glen@glenstire.net)  
Services: **1**

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### HYDRONIC HEATING SPECIALISTS (AQUA HOT)

23624 Greenwood Blvd.  
Elkhart, IN 46516  
Local: 574-612-4826

Website: [www.hydronicheatingspecialist.com](http://www.hydronicheatingspecialist.com)  
Contact: Darin Hathaway 574-612-4826  
[dhathaway77@gmail.com](mailto:dhathaway77@gmail.com)  
Services: **1** (Aqua Hot, Hydro Hot, Webasto)

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### INTEGRITY RV SERVICE CENTER

4411 Bankhead Hwy  
Douglasville, GA 30134  
Local: 770-693-1186

Website: [www.integrityrvservice.com](http://www.integrityrvservice.com)  
Contact: Dean Woodruff 770-693-1186  
[dean.irvsc@gmail.com](mailto:dean.irvsc@gmail.com)  
Service: Dean Woodruff 770-693-1186  
[dean.irvsc@gmail.com](mailto:dean.irvsc@gmail.com)  
Parts: Eddie Adams 770-693-1186  
[irvsc.parts@gmail.com](mailto:irvsc.parts@gmail.com) 770-693-1186  
Services: **1, 2, 3, 5, 6, 7, 8, 9**

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### LEE SMITH, INC.

2600 8th Avenue  
Chattanooga, TN 37407  
Local: 432-622-4161

Website: [www.lee-smith.com](http://www.lee-smith.com)  
Contact: Taylor Vinson 423-622-6267  
[tvinson@lee-smith.com](mailto:tvinson@lee-smith.com)  
Service: Mike Suggs 423-622-4161  
[msuggs@lee-smith.com](mailto:msuggs@lee-smith.com)  
Parts: Steve Harper 423-622-4161  
[sharper@lee-smith.com](mailto:sharper@lee-smith.com)  
Services: **1, 2, 3, 4, 6, 7**

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## SERVICE SPONSORS (CONT.)

### LOYD DEGERALD SERVICES

(AquaHot)

16754 Smithers Road  
Paron, AR 72122  
Local: 501-258-8426

Email: [lloyd.degerald@gmail.com](mailto:lloyd.degerald@gmail.com)

Contact: Lloyd DeGerald 501-258-8426

Services: **1 (AquaHot)**

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### M&M RV ELECTRONICS

(RV ELECTRICAL)

205 North Main Street  
Ohio City, OH 45874  
Local: 419-965-2662

Website: [www.mmrvelectronics.com](http://www.mmrvelectronics.com)  
Email: [mmrvelectronics@yahoo.com](mailto:mmrvelectronics@yahoo.com)

Contact: Mark Bayus 419-965-2662

Services: **1**

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### PRO CUSTOM INC.

29079 CR 20 (Mishawaka Road)  
Elkhart, IN 46517  
Local: 574-217-0399

Website: [www.procustominc.com](http://www.procustominc.com)  
Email: [service@procustom.com](mailto:service@procustom.com)  
Contact: Don Walder 574-217-0399  
Sales: PJ McGann 574-217-0399  
[pjmcgann@procustominc.com](mailto:pjmcgann@procustominc.com)  
Service: Don Walder 574-217-0399  
[dwalder@procustominc.com](mailto:dwalder@procustominc.com)  
Services: **1, 2, 3, 2, 7, 10**

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### RV SATELLITE & ENTERTAINMENT SOLUTIONS

236 East Main Street No. 216  
Sevierville, TN 37862  
Local: 619-571-3393

Website: [rvsatelliteentertainmentsolutions.com](http://rvsatelliteentertainmentsolutions.com)  
Email: [johanam@me.com](mailto:johanam@me.com)  
Contact: Geoff Matthews 619-571-3393  
Other: Johana Matthews 619-571-3592  
[johanam@me.com](mailto:johanam@me.com)

Services: **1**

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## THE LAST WORD

The table and graph shown here deliver a message: the Ramblin' Pushers are on the right track! From at least 2014 to 2016, MS attendance had been in slow but steady decline. Last year there was evidence that the trend line had changed direction to become an upward slope. That change was confirmed this year. With 255 coaches in attendance, we came within five coaches of the 260 recorded in 2014. The lines of the graph and the data in the table say a good deal about the source of that growth.

Before 2014 only Holiday Rambler coaches were eligible to belong to the Ramblin' Pushers and attend the MS. For the 2014 MS, the Board made the decision to open the MS to owners of Monaco brand coaches (including Beaver and Safari), a reasonable decision given that Monaco had once owned the Holiday Rambler brand and the coaches shared many design features and amenities. Only 23 of those Monaco coaches attended in 2014, but they did offset most of the continued loss of HRs. The population of Holiday Ramblers continued to slip until 2016 where it appears to have stabilized at about 150.

But while Holiday Ramblers continue to be the majority of our registrants, their proportion is still shrinking as HR owners decide to sell their coaches and pursue other interests or trade them for other brands. The current growth in MS attendance has come largely from the other REV brands. Since opening the MS to all REV brands we have had all of those brands of REV Class A diesel coaches represented in attendance at each MS.

It seems reasonable to deduce that without the participation of all REV brands the success and survival of the MS would be at risk. Is it reasonable to think that the vendors who offered goods and services in Building A would have chosen to come for only about 150 coaches? Would morning hospitality have been able to offer the number of choices to which we have all become accustomed? Would supplier representatives have been sent to

offer expert information on the operation and maintenance of the systems our vehicles comprise? Which of the amenities and events would have to be reduced or eliminated in order to pay for the fairgrounds facilities we occupy?

Our future appears to be bright because the Ramblin' Pushers leadership has responded to the changing market for RVs and has opened our doors to diesel brands other than Holiday Rambler.

As our organization continues to grow, we need for the owners of the

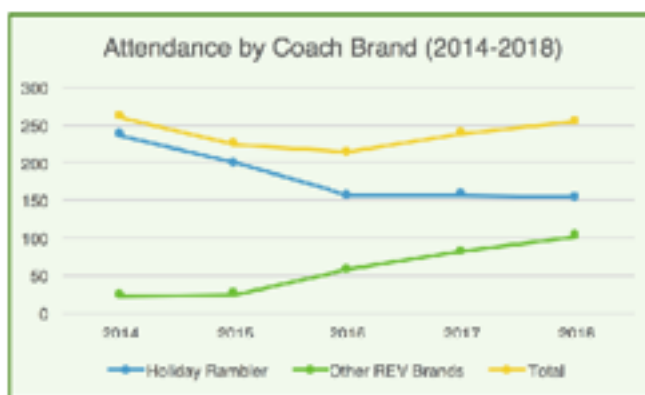
American Coach

Beaver, Fleetwood, Monaco, and Safari brands to take their places in the leadership of the MS. As we continue to fill our MS leadership needs we should regard all participants as potential members of our committees. To the extent that we include as many of us as possible in all aspects of our event, we ensure the future of the Ramblin' Pushers organization and the annual Maintenance Session.

Safe Travels to all. See you at the 2019 MS!

*Roger Smalley*

Editor and Publisher  
Ramblin' Pushers Newsletter



	Holiday Rambler	Other REV Brands	Total
2014	237	23	260
2015	199	25	224
2016	156	58	214
2017	157	82	239
2018	153	102	255

Ramblin' Pushers Ch. 419  
413 Walnut Street # 5294  
Green Cove Springs, FL 32043-3443

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